



Enigma NMS - RHEL6.5 - Installation Guide



NETSAS PTY LTD

<http://netsas.com.au>

Table of Contents

1	ABOUT THIS GUIDE	3
1.1	WHO SHOULD USE IT.....	3
1.2	ALL RIGHTS RESERVED.....	3
2	INTRODUCTION TO ENIGMA NMS AND RHEL6.5.....	4
2.1	PURPOSE	4
2.2	SCOPE	4
3	PREREQUISITES – WHAT YOU WILL NEED	5
4	RECOMMENDED HARDWARE SPECIFICATIONS.....	8
5	FIREWALL RULES CONFIGURATION.....	10
6	INSTALLING RHEL6.5.....	11
7	INSTALLING ENIGMA NMS.....	54
7.1	INSTALLING ENIGMA NMS	54
8	TECHNICAL SUPPORT	60

1 About this guide

This document describes RHEL6.5 installation, which is specific to Enigma NMS.

Please note that this guide has been written for people who have no prior knowledge of Linux environment. It is constructed as series of easy-to-follow step-by-step instructions with screen-shots and brief description.

1.1 Who Should Use It

This guide is intended for enterprise network managers and network engineers with various roles: support, implementation, provisioning, etc, basically anyone who intend to install and use Enigma NMS.

This guide assumes that you have no knowledge of Linux environment but have general knowledge of network technologies, terms and abbreviations.

1.2 All Rights Reserved

Copyright© 1996-2019 NETSAS PTY LTD. all rights reserved worldwide. No part of this document may be reproduced by any means nor modified, decompiled, disassembled, published or distributed, in whole or in part, or translated to any electronic medium or other means without the written consent of NETSAS PTY LTD. All right, title and interest in and to the software and documentation are and shall remain the exclusive property of NETSAS PTY LTD and its licensors. Enigma NMS® is registered trademarks of the company in the Australia and/or other countries. All other trademarks contained in this document and in the Software are the property of their respective owners.

NETSAS PTY LTD DISCLAIMS ALL WARRANTIES, CONDITIONS OR OTHER TERMS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, ON SOFTWARE AND DOCUMENTATION FURNISHED HEREUNDER INCLUDING WITHOUT LIMITATION THE WARRANTIES OF DESIGN, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IN NO EVENT SHALL NETSAS PTY LTD, ITS SUPPLIERS OR ITS LICENSORS BE LIABLE FOR ANY DAMAGES, WHETHER ARISING IN TORT, CONTRACT OR ANY OTHER LEGAL THEORY EVEN IF NETSAS PTY LDT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

2 Introduction to Enigma NMS and RHEL6.5

2.1 Purpose

The main purpose of Enigma NMS is to provide the most efficient and intuitive network management solution for large multi-vendor enterprise networks. Enigma NMS installs and runs on RHEL, which is free operating system based on Red Hat Enterprise Linux (RHEL). RHEL6.5 is enterprise-grade operating system known for its stability, which requires little or no maintenance.

2.2 Scope

This guide provides detailed description of installation process on RHEL6.5.

The same procedure can be used to install RHEL6.5 on dedicated hardware or Virtual Machine (VM). Dedicated hardware is a preferred option because Enigma NMS is very CPU and I/O intensive, but it will work on VM as well, subject to allocation of relevant VM Host Resources.

3 Prerequisites – what you will need

1. **Software** RHEL6.5 - You will need to download the ISO image of RHEL6.5 on to your PC using following link:

[https:// dl.netsas.com.au/rhel-server-6.5-x86_64-dvd.iso](https://dl.netsas.com.au/rhel-server-6.5-x86_64-dvd.iso).

Please note, we support **64 bit** hardware only:

If you are building Enigma NMS on dedicated hardware, please create bootable

DVD-R disk using “Burn Image” option of Nero or similar DVD burning products.

If you are using VM, you can simply point your VM CD/DVD drive to use downloaded image: [rhel-server-6.5-x86_64-dvd.iso](#).

2. **Software** Putty is very convenient free client for telnet and ssh connections - available from <http://www.putty.org>.
3. **Software** free FTP Client, e.g. FileZilla - available from <http://filezilla-project.org>
4. **Software** Enigma NMS Binary distribution package, which is available via Enigma <http://netsas.com.au/download/> - Enigma NMS Download Request.

Once you fill out and submit the form, you will receive detailed instructions in your email. If you don't receive the email within few minutes, please check your Spam folder.

The email will contain links for the archive with Enigma binaries.

The file name is **ENIGMA_CENTOS6_BINARY.tar.gz**. It is over 1.5Gb in size and contains 64 bit distribution binaries. After you have downloaded this file you may need to check its integrity using MD5 checksum, which can be found in the file:

ENIGMA_CENTOS6_BINARY.checksum, link to which can be found in the same email. It can be opened with any text editor. The MD5 checksum in this file should be the same as “**CALCULATED**” checksum.

To calculate the MD5 checksum

On Windows – download, install and run small utility -

<http://www.winmd5.com/download/winmd5free.zip>

On Linux - run command “/usr/bin/md5sum ENIGMA_CENTOS6_BINARY.tar.gz”

5. **Hardware** for Enigma NMS (where you are going to be installing RHEL6.5) - You need to decide which hardware to install RHEL6.5 on. For the purpose of Enigma NMS evaluation any standard PC will do. If you don't have dedicated hardware, you can use Virtual Machine (VM).

For VM we recommend using Oracle VirtualBox – Free software without registration, which can be downloaded from <https://www.virtualbox.org/wiki/Downloads> - we find it to be more compact and easier to use than VMWare. Please make sure that you allocate at least 2 CPU, 4Gb of RAM and 100Gb of HDD (select Fixed Disk option). After you create your virtual machine (VM), verify its settings before starting it click “System” and tick IO APIC box, click on “Network” Interfaces link on the right pane. Select Network Adapter and “**Attached to**” setting (select Bridged Adapter and select which physical network controller it is going to use, e.g. Ethernet or Wireless controller)

If you prefer VMWare, it can be downloaded from <http://www.vmware.com> – but it requires registration and much larger in size than VirtualBox

For large networks, where you will be monitoring thousands of nodes please make sure that your VM host has enough resources as Enigma NMS is very CPU and IO intensive.

6. **Hardware** client PC. We recommend having another (different from Enigma NMS) PC for client for putty (terminal) and web connections. If you using VM both could be the same physical machine.
7. **Configuration Information.** You will need to decide on
 - Enigma IP Address **has to be STATIC IP Address**
 - Subnet Mask
 - Default gateway
 - Hostname
 - DNS Servers (could be the same as default gateway)

Note: both machines (Enigma and Client PC) or even **one machine** (when you are using VM, Enigma and Client PC physically are on the same machine) **need to be connected to the Network Switch or Hub.**

Please make sure that IP Addresses on Enigma and your Client PC belong **to the same subnet** or Enigma NMS IP Address can be on different subnet but it has to be routable from your local PC.

Following is just an ip subnet example (192.168.1.0/24) used throughout this guide, please use your own IP Addresses

Enigma NMS (RHEL) IP Address (static): 192.168.1.100 (Mask: 255.255.255.0)

Client PC IP Address (static or DHCP): 192.168.1.200 (Mask: 255.255.255.0)

4 Recommended hardware specifications

Enigma NMS is very powerful enterprise network management system, which can be deployed as hardware or virtual appliance. It contains dozens of various monitoring modules. Following are examples of Enigma capabilities:

- 200,000+ monitored interfaces
- 50,000+ monitored QoS Classes
- 20,000+ monitored IP SLA Probes
- Unlimited number of NetFlow exporters.
- 1000+ Monitored Servers
- 60 seconds non-aggregated stats for everything

It requires full and exclusive control over Operating System environment (RHEL6.5). After you install RHEL6.5, you can run following command to upgrade your kernel to the version 6.10 or later:

```
# yum -y update
```

RHEL OS update should not interfere with Enigma operations.

We don't recommend casual user access into Enigma. Number of real user accounts should be kept to bare minimum, this will reduce the risk of accidental user errors. If you need a "jump box", please use or build dedicated server, which also can be monitored by Enigma NMS.

Enigma NMS is going to be your main source of network knowledge and should be protected from environmental and human risks. Please consider using Enigma High-Availability Cluster, which requires second identical hardware server or VM. High-Availability Cluster provides highest protection from hardware failures.

Enigma NMS is very powerful enterprise network management system, which can be deployed as hardware or virtual appliance. It contains dozens of various monitoring modules. Following are examples of Enigma capabilities:

Following are minimal recommended hardware specifications.

Nodes Count	HW Grade	CPU(Ghz/Cores)	RAM	Disk Type	Disk Size	NIC
500	PC	2.0/2	4 Gb DDR2	IDA/SATA/SSD	100Gb	1Gbps
1000	Server	2.4/4	8 Gb DDR2	SATA-2/SSD	200Gb	1Gbps
2000	Server	3.0/8	16 Gb DDR3	SATA-2/SSD/SCSI	400Gb	1Gbps
5000	Server	3.0/16	32 Gb DDR3	SATA-2/SSD/SCSI/SAN	1T	1Gbps
10000	Server	3.0/24	64Gb DDR3	SATA-2/SSD/SCSI/SAN	2T	1Gbps

If you are planning to use large number of NetFlow sources, please double the Disk Size.

5 Firewall Rules Configuration

All firewalls between Enigma NMS and managed nodes should have following ports open:

- SSH (From Enigma NMS)
- TELNET (From Enigma NMS)
- SNMP Query (From Enigma NMS)
- SNMP Trap (Into Enigma NMS)
- DNS Query (From Enigma NMS)
- SMTP (From Enigma NMS)
- NTP (From Enigma NMS)
- SYSLOG (into Enigma NMS)
- NetFlow Export (UDP 2055) (into Enigma NMS)
- FTP (into Enigma NMS)
- TFTP (into Enigma NMS)
- SMTP Gateway needs to be configured in order to allow Enigma NMS to send out the emails.

6 Installing RHEL6.5

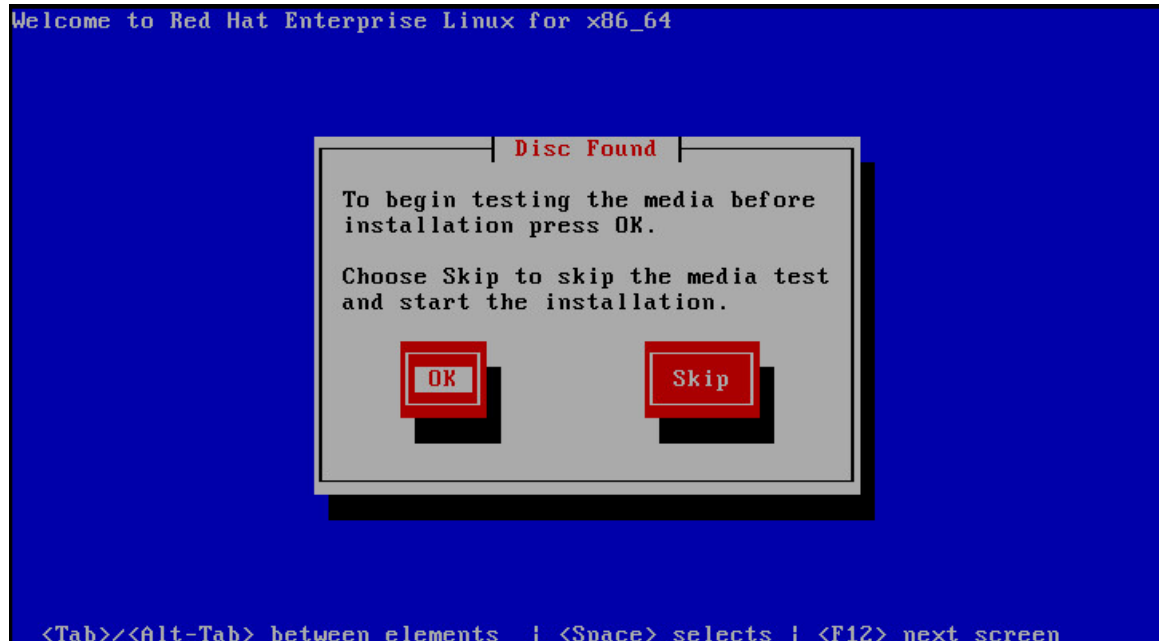
Once you have everything ready you can install process by putting your RHEL DVD into DVD-Rom drive. Please note you need to configure your CMOS to boot from DVD-Rom first. **On VM you can map you CD/DVD drive to use RHEL6.5 ISO image, without having to burn DVD disk.**

As soon as you power on your PC/Server or VM, system will begin reading CD/DVD drive or mapped ISO image. If you are trying to install 64 bit RHEL version and get the system error saying “**No Bootable device found**” or similar please, please make sure that your platform is 64bit enabled.

You should see following screen-shot.

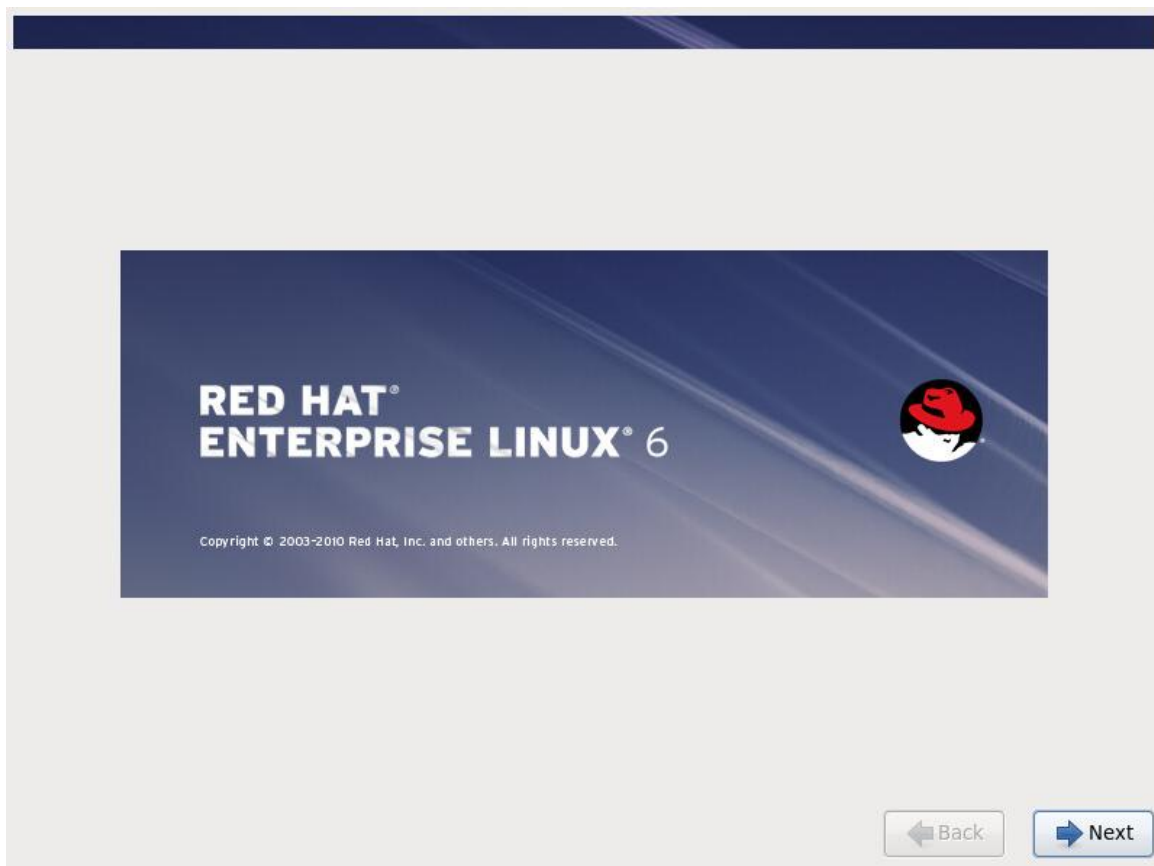


Hit “Enter” key.



Use "TAB" key to **Skip** media testing.

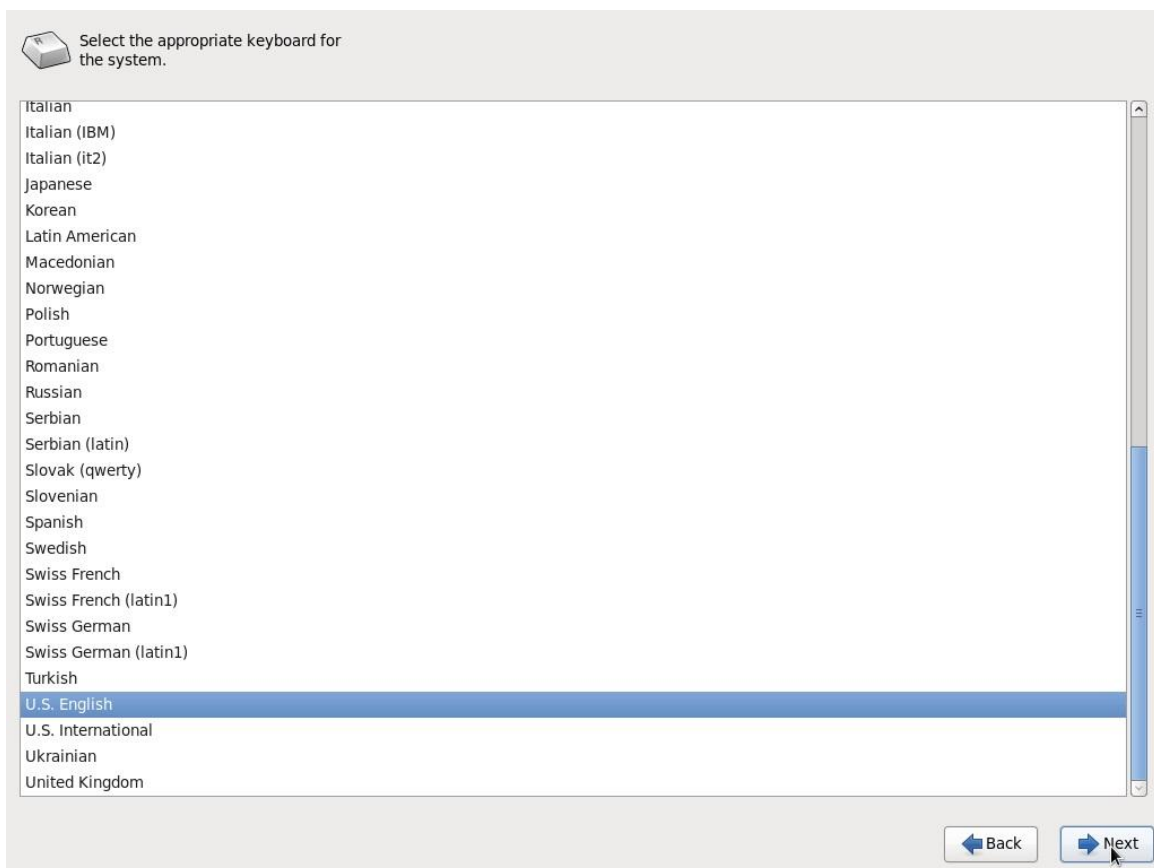




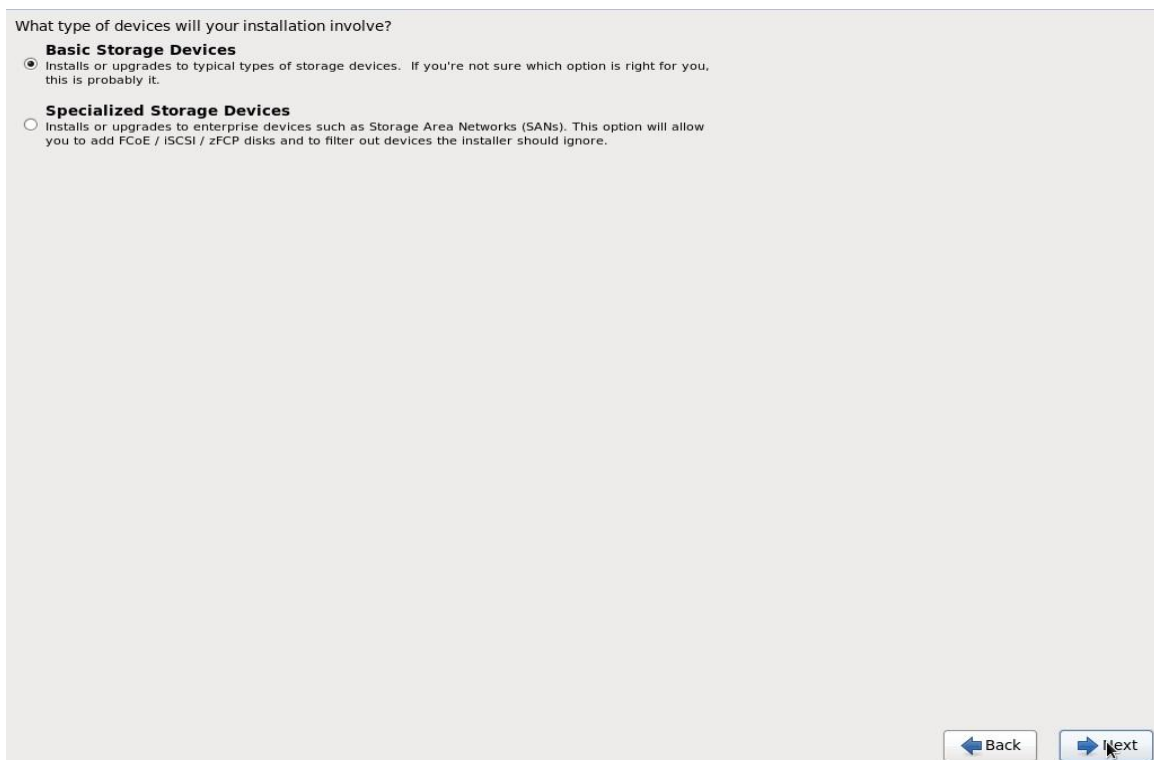
Click **"Next"** button



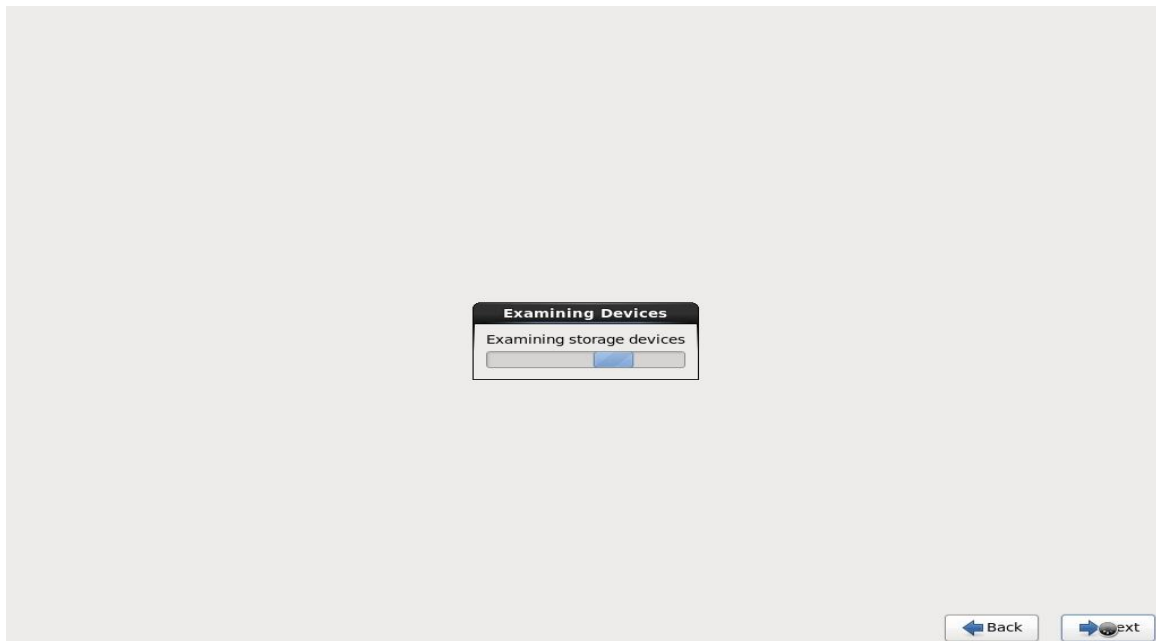
Click **"Next"** button



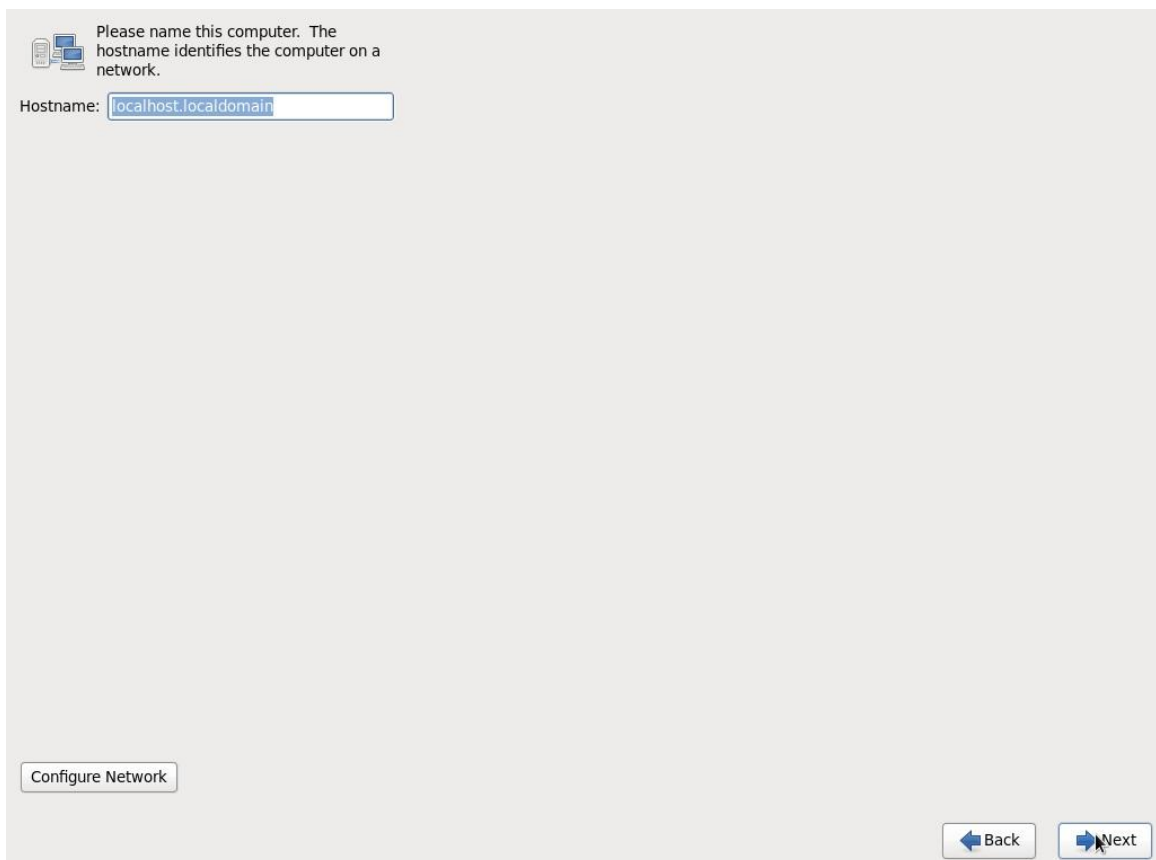
Click **"Next"** button



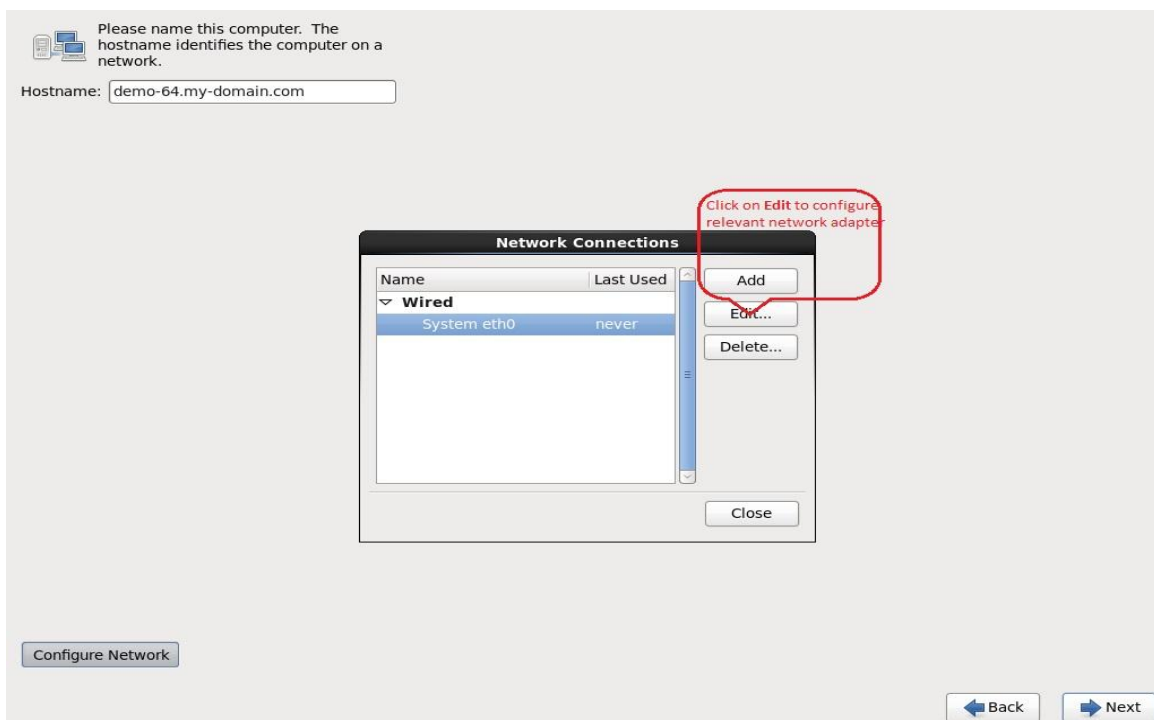
Click on "**Basic Storage Devices**" radio button, when prompted, click on the button "Yes, Discard any Data" and click Next



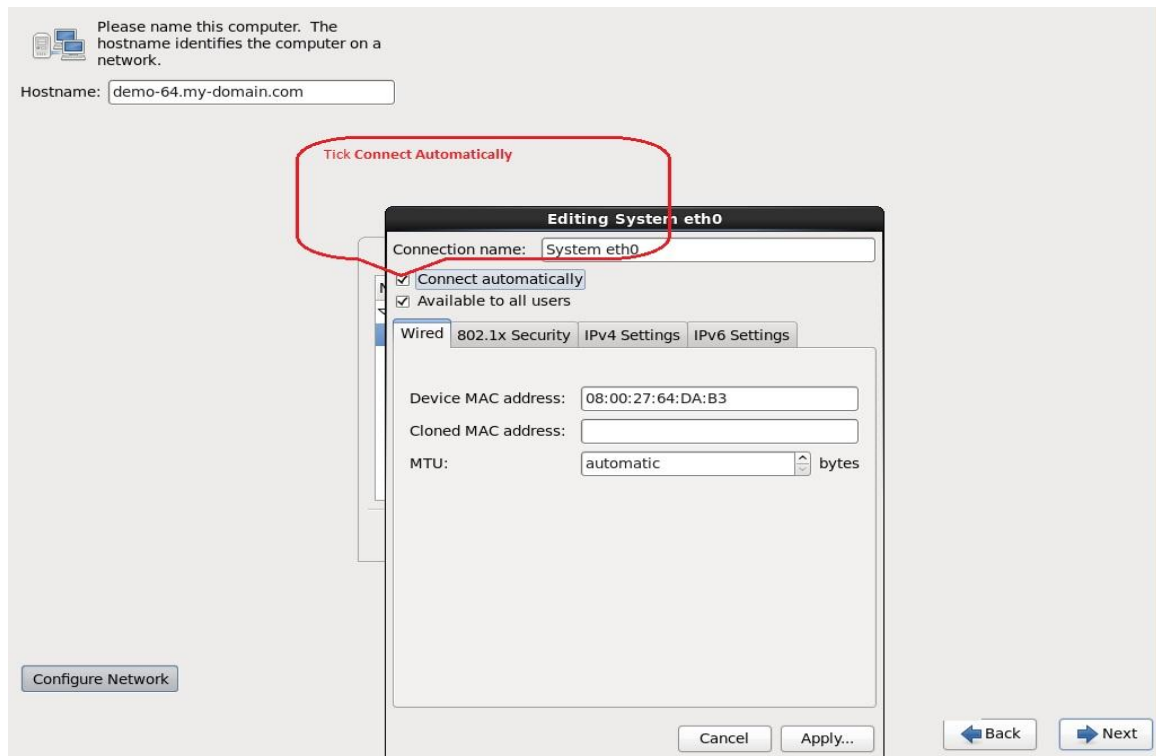
You will see following screen



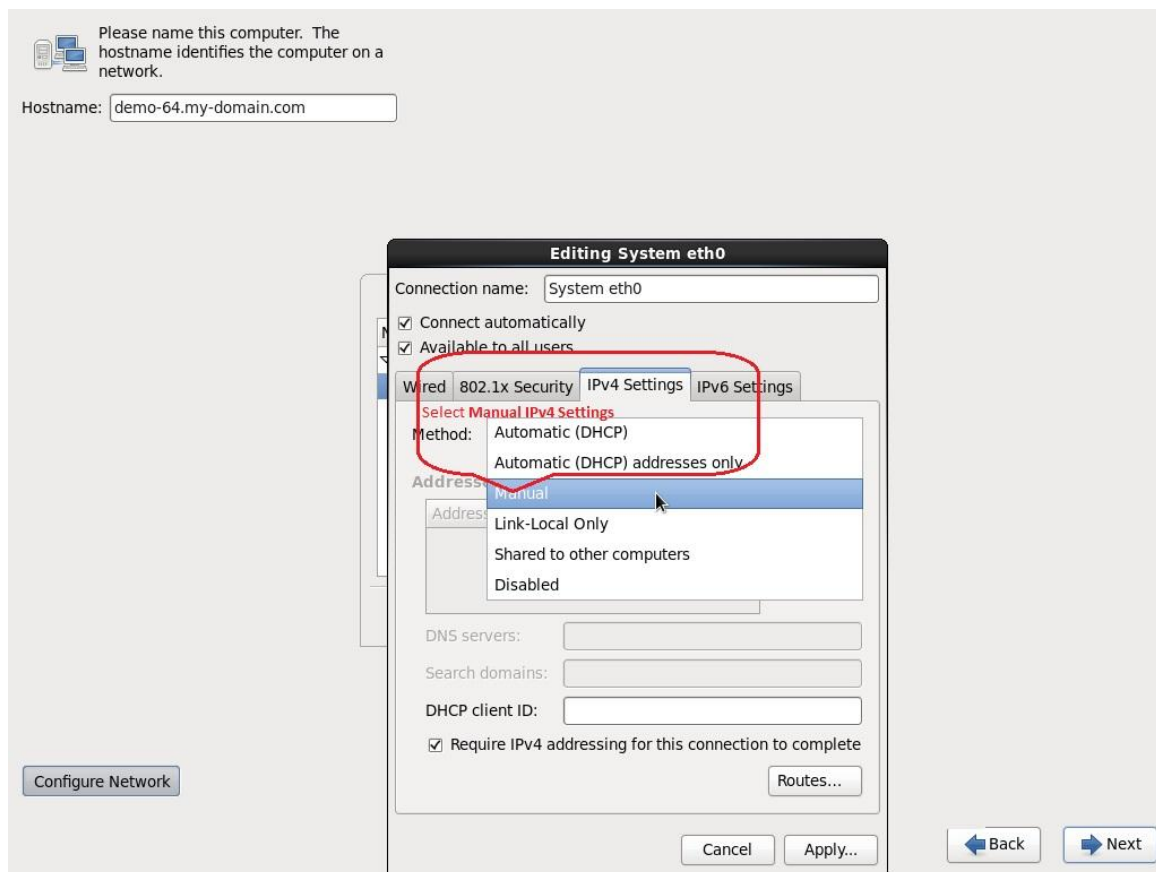
Here you defined your Enigma server name and click "**Configure Network**" button as below



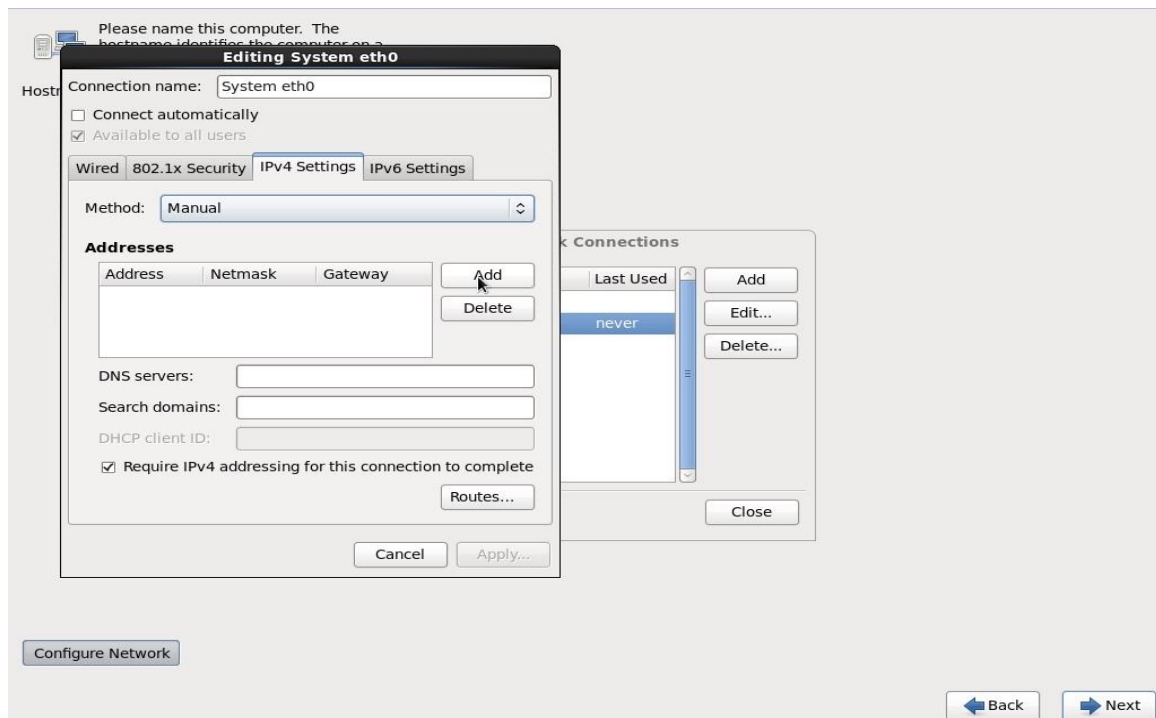
Click **Edit** button



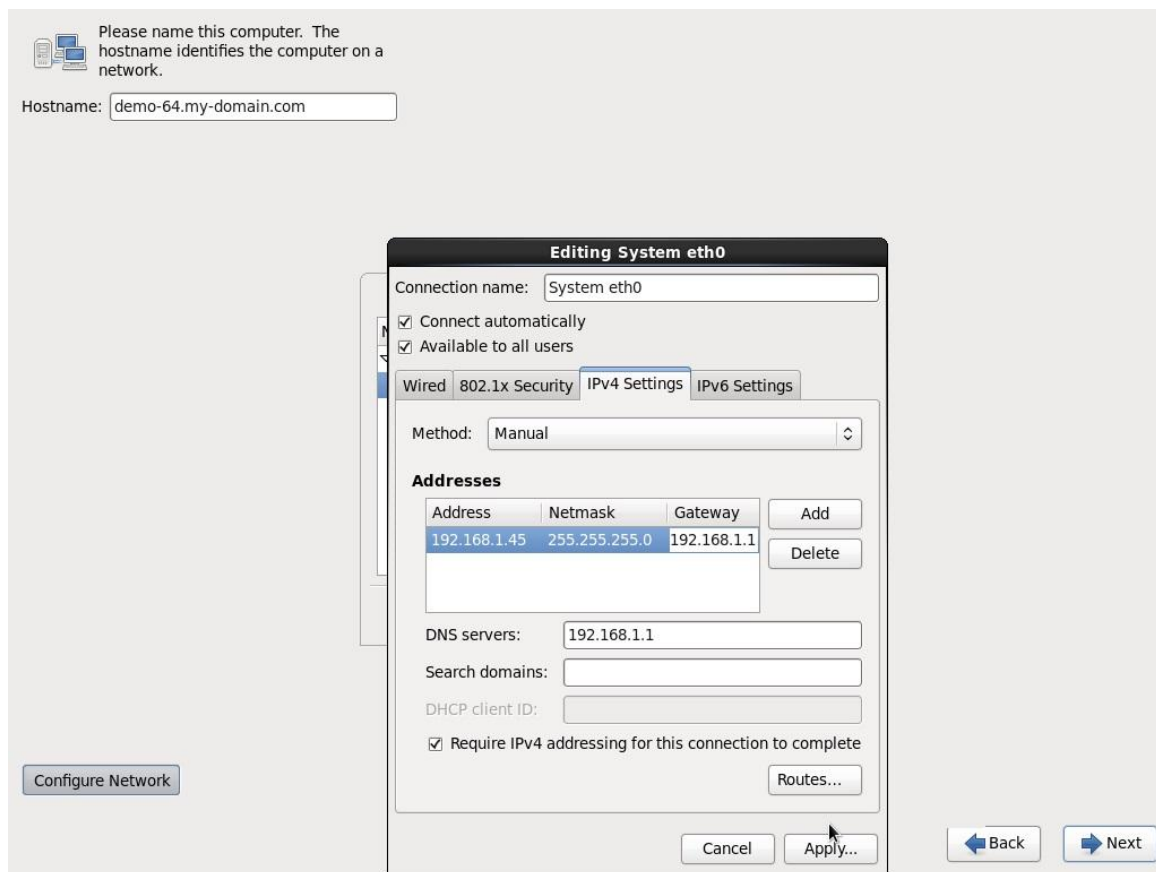
Warning: Please make sure that you tick "**Connect Automatically**" check box as shown above, otherwise your network interfaces will stay inactive.



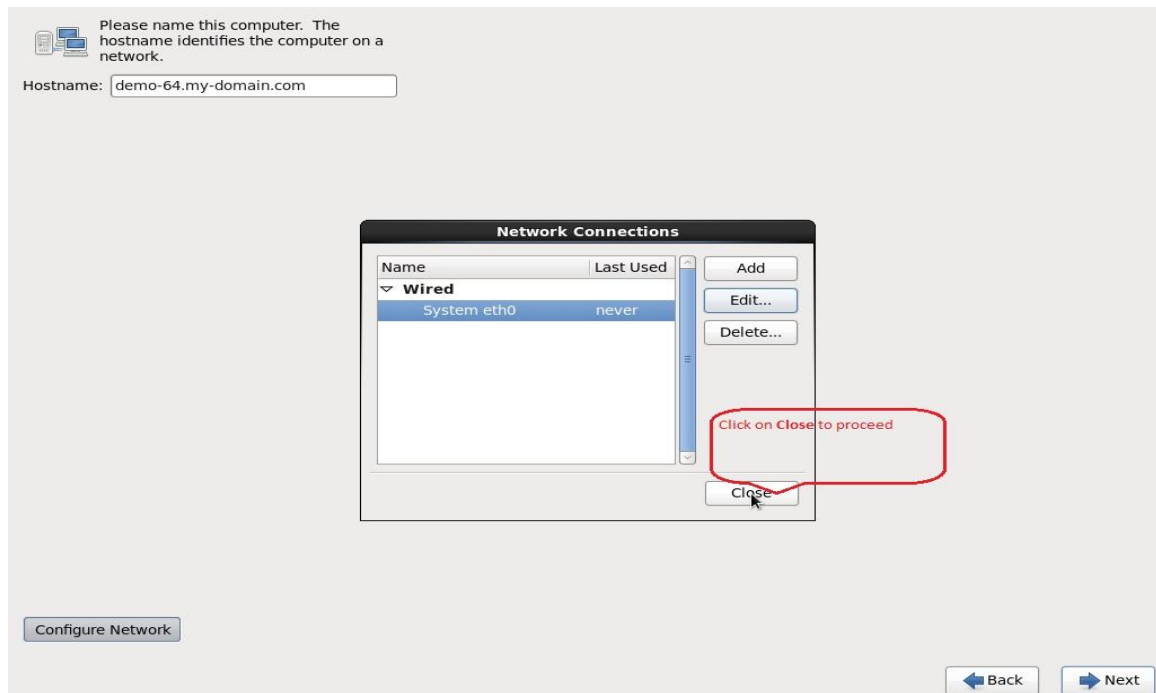
Select **"Manual"** Method




Click on **"Add"** button



Fill out IP Address, Netmask, Gateway and DNS server fields and click on "**Apply**" button.




Click on "**Next**" button to complete your network settings configuration.

 Please name this computer. The hostname identifies the computer on a network.

Hostname:

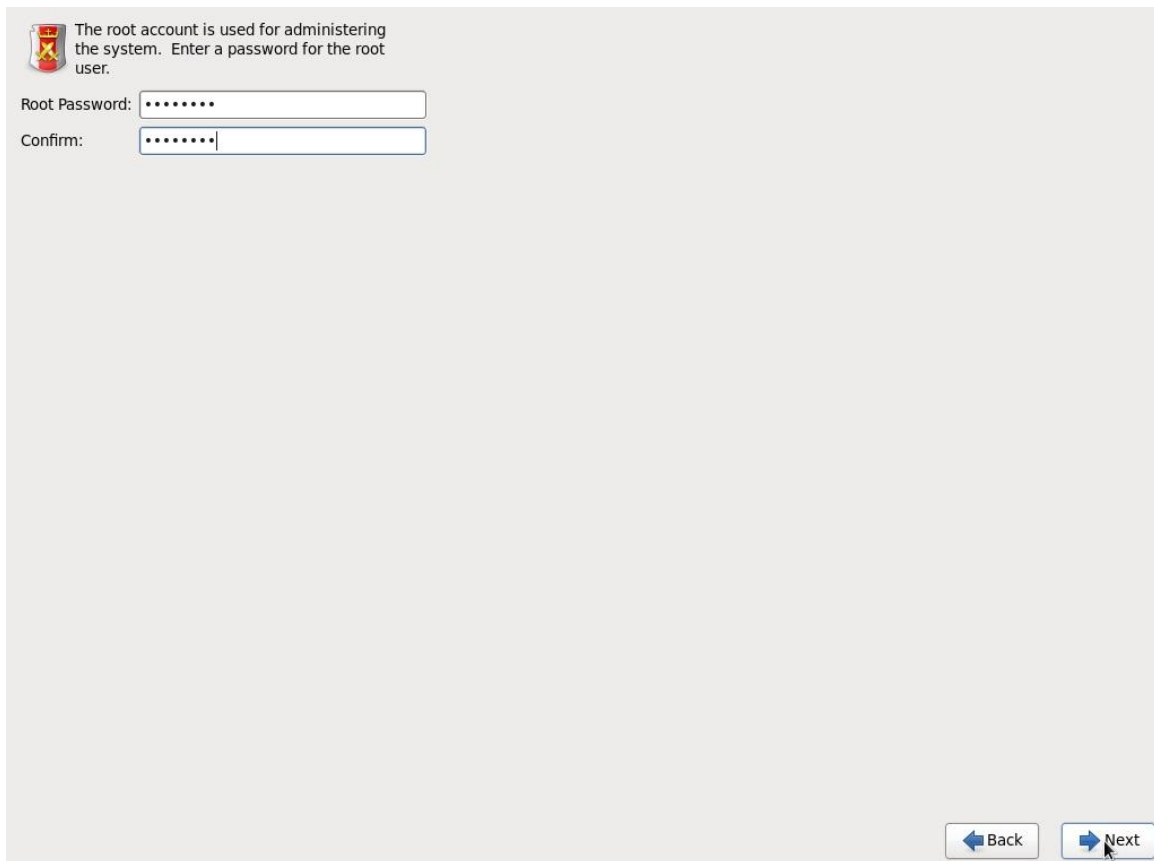
Click on "Next"

Please select the nearest city in your time zone:



Selected city: Brisbane, Australia (Queensland - most locations)

☒ System clock uses UTC



The screenshot shows a web-based installation interface. At the top left, there is a small red shield icon with a yellow cross. To its right, the text reads: "The root account is used for administering the system. Enter a password for the root user." Below this text, there are two input fields. The first is labeled "Root Password:" and contains seven dots. The second is labeled "Confirm:" and contains seven dots. At the bottom right of the form, there are two buttons: "Back" with a left-pointing arrow and "Next" with a right-pointing arrow. A mouse cursor is hovering over the "Next" button.

Here you define Root password. **Root account is very important and its password should be kept secret. Please make sure that you write down or memorize Root password as you will need to Enigma NMS installation.**

Following screenshots will show you how to create file system layout required for Enigma NMS. Please make sure that you follow these exactly as shown **with exception of the file system size as it will be different for your specific hardware or VM. We will need to delete all default partitions and re-create new ones.**

Which type of installation would you like?

☐ **Use All Space**
Removes all partitions on the selected device(s). This includes partitions created by other operating systems.
Tip: This option will remove data from the selected device(s). Make sure you have backups.

☐ **Replace Existing Linux System(s)**
Removes only Linux partitions (created from a previous Linux installation). This does not remove other partitions you may have on your storage device(s) (such as VFAT or FAT32).
Tip: This option will remove data from the selected device(s). Make sure you have backups.

☐ **Shrink Current System**
Shrinks existing partitions to create free space for the default layout.

☐ **Use Free Space**
Retains your current data and partitions and uses only the unpartitioned space on the selected device(s), assuming you have enough free space available.

☒ **Create Custom Layout**
Manually create your own custom layout on the selected device(s) using our partitioning tool.

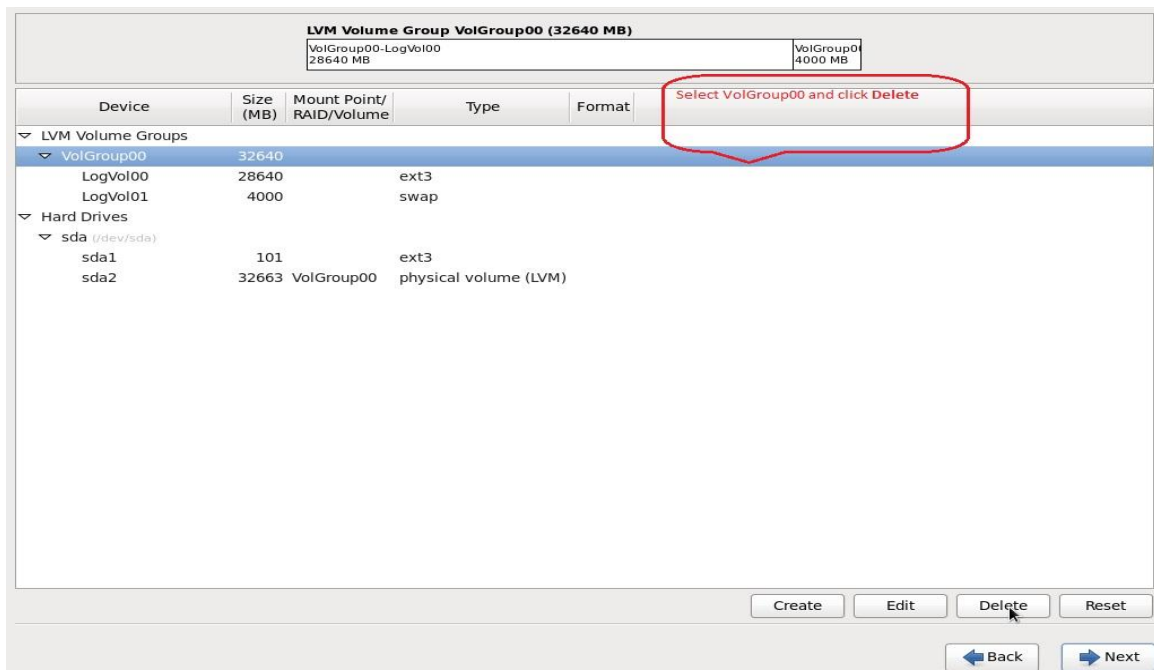
☐ Encrypt system
☒ Review and modify partitioning layout

[Back](#) [Next](#)

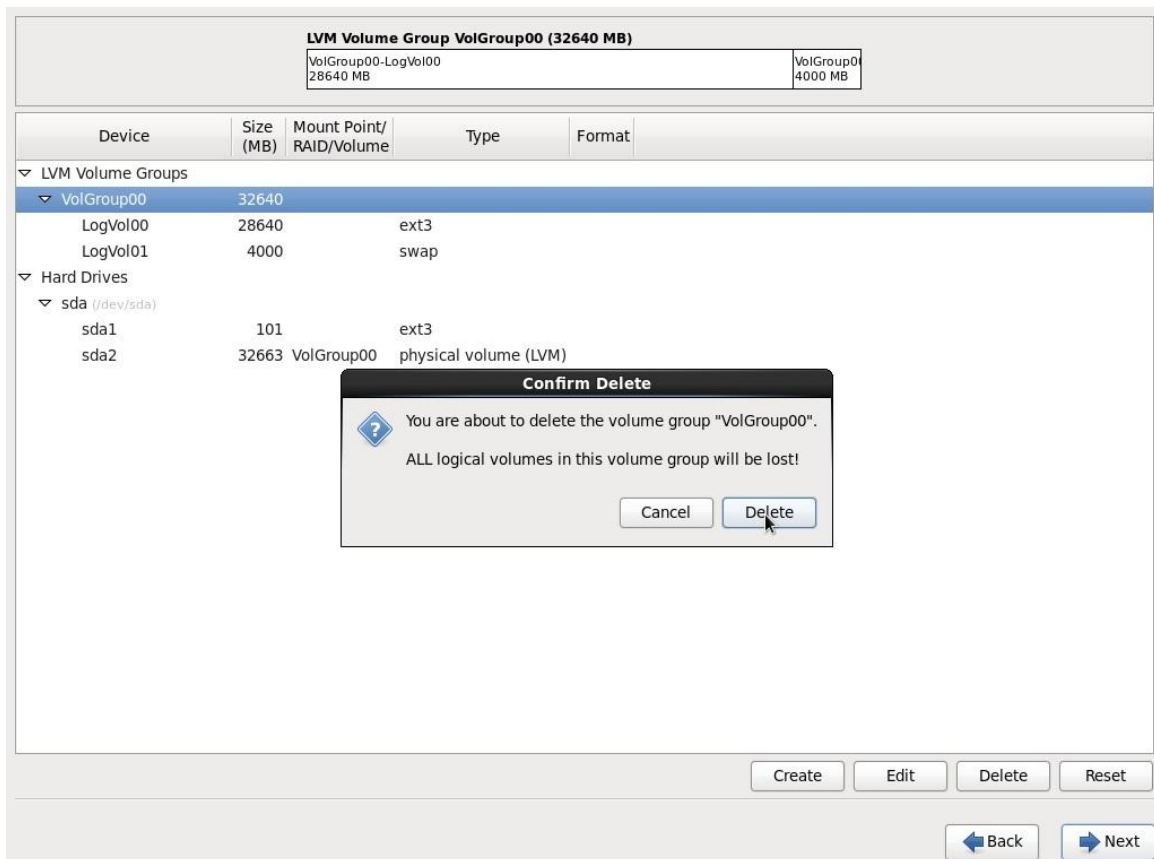
Click on **Create Custom Layout** radio button and click **Next**.



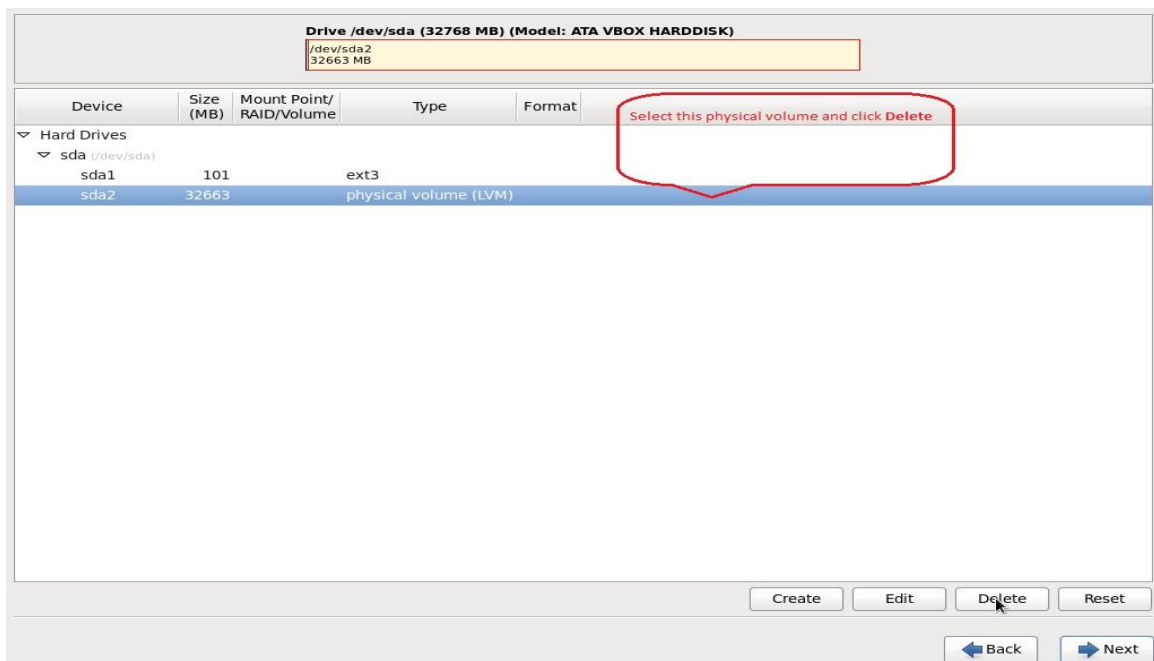
Above screenshot displays default partitioning schema, which needs to be changed to be suitable for Enigma NMS.



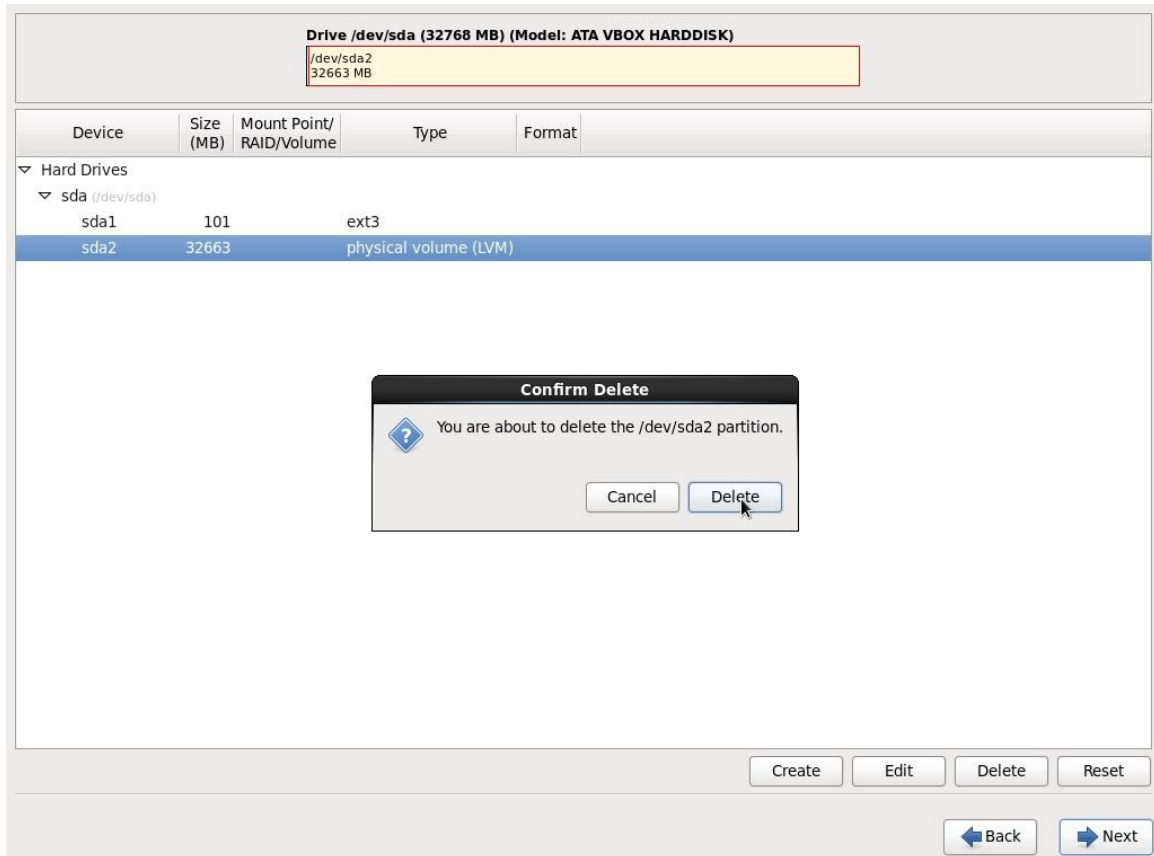
Click on **VolGroup00** as shown above and click "**Delete**"



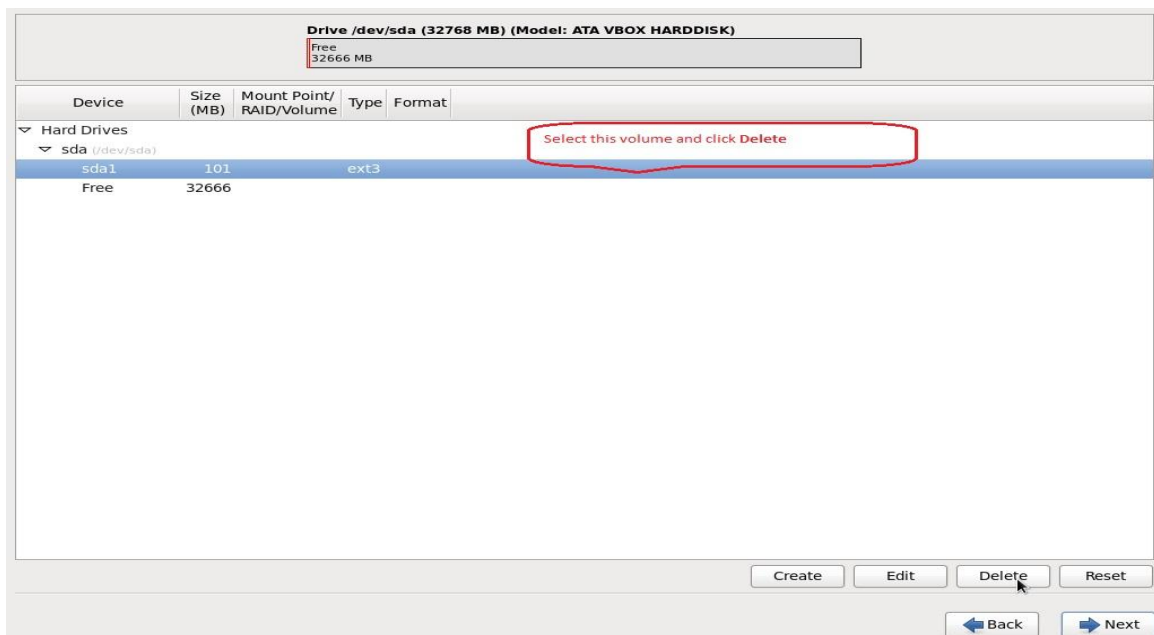
Click on **"Delete"** button in Confirm Delete popup.



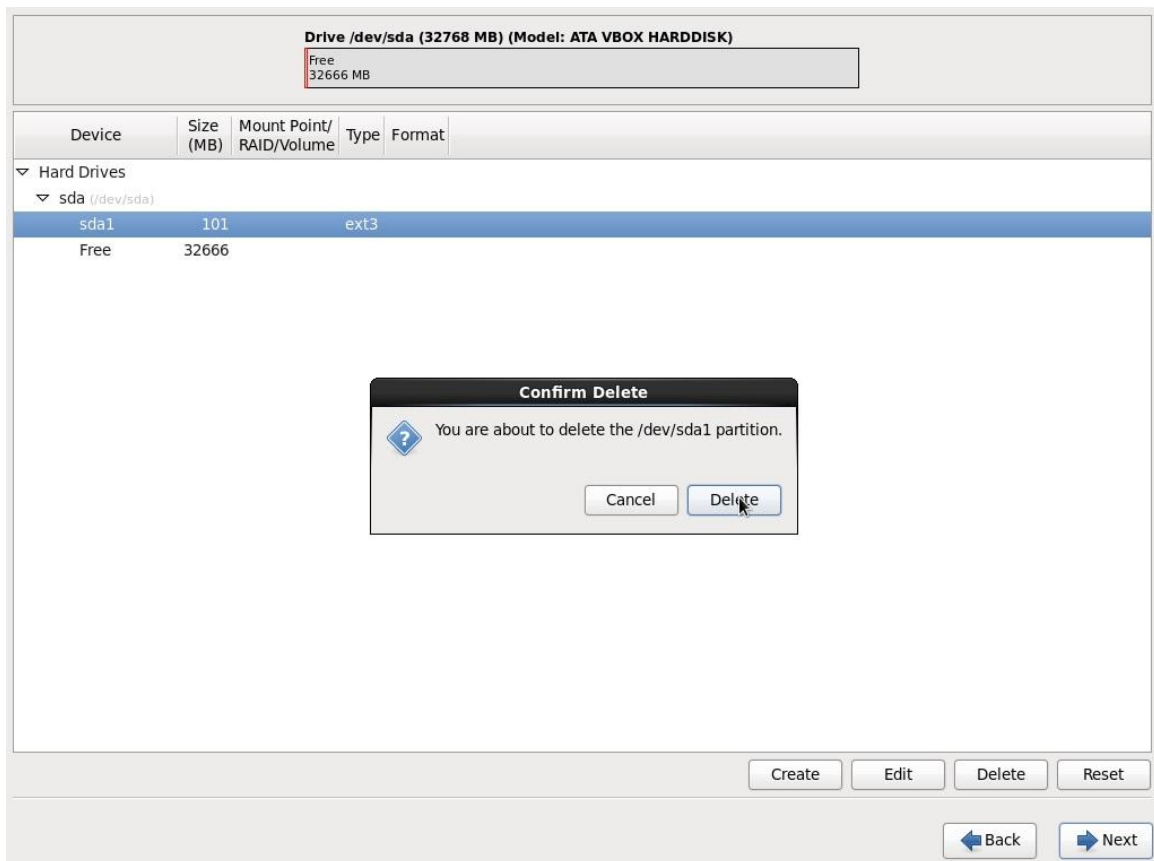
Click on sda2, which type should be **physical volume (LVM)** and click **Delete** button.



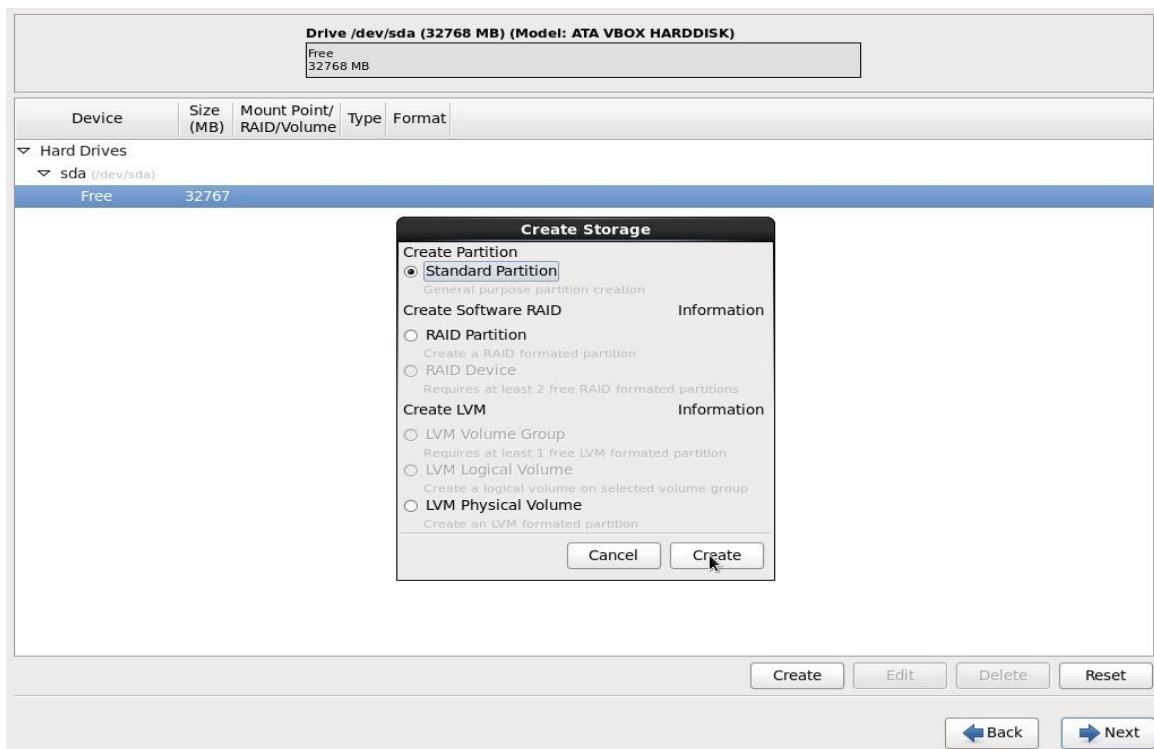
Confirm Deletion



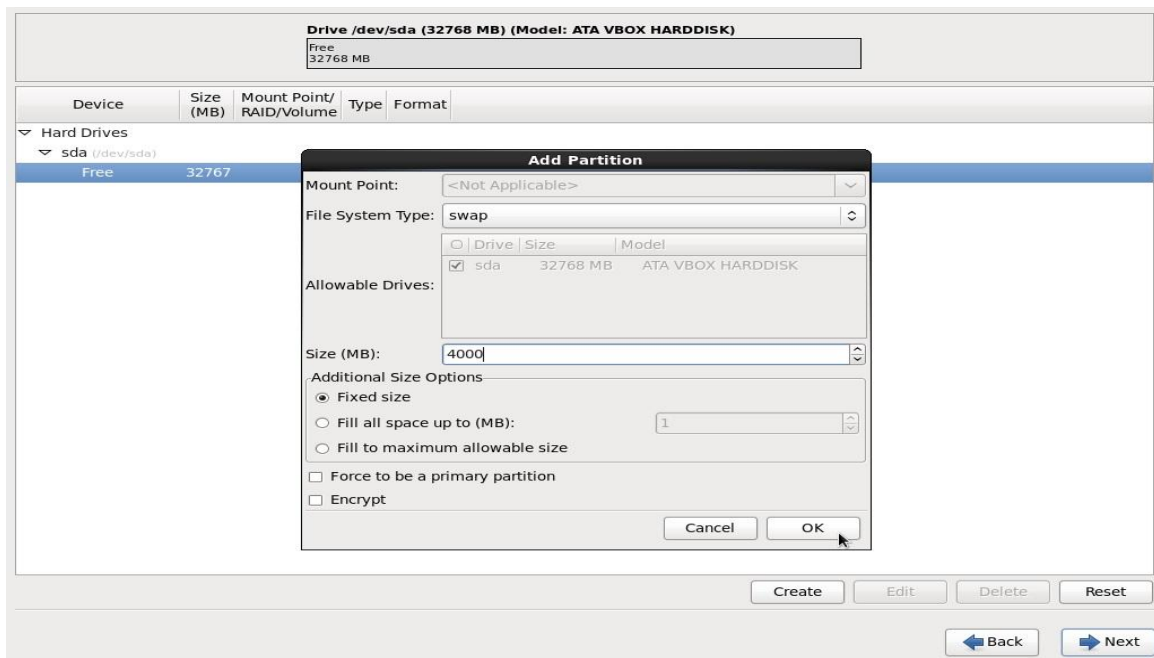
Click on sda1 (partition of type **ext3**) and click **Delete** button.



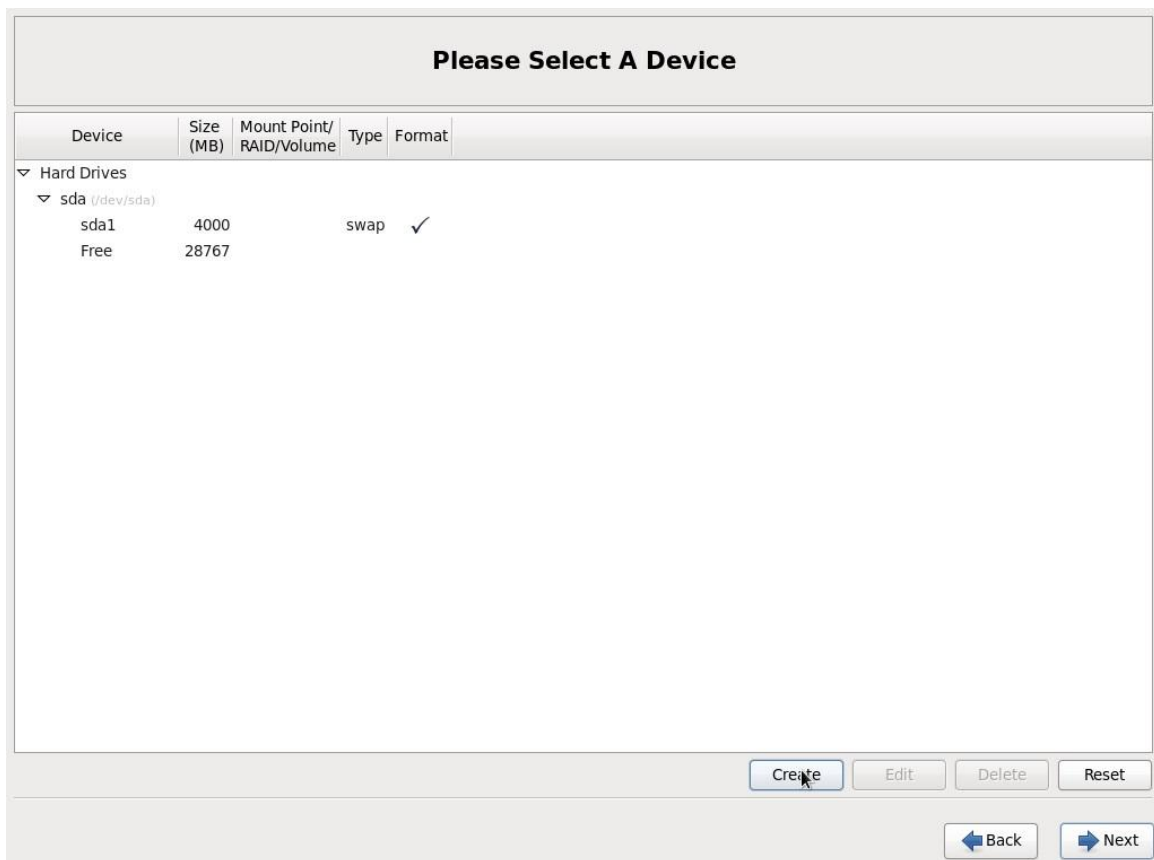
Confirm **Deletion**.



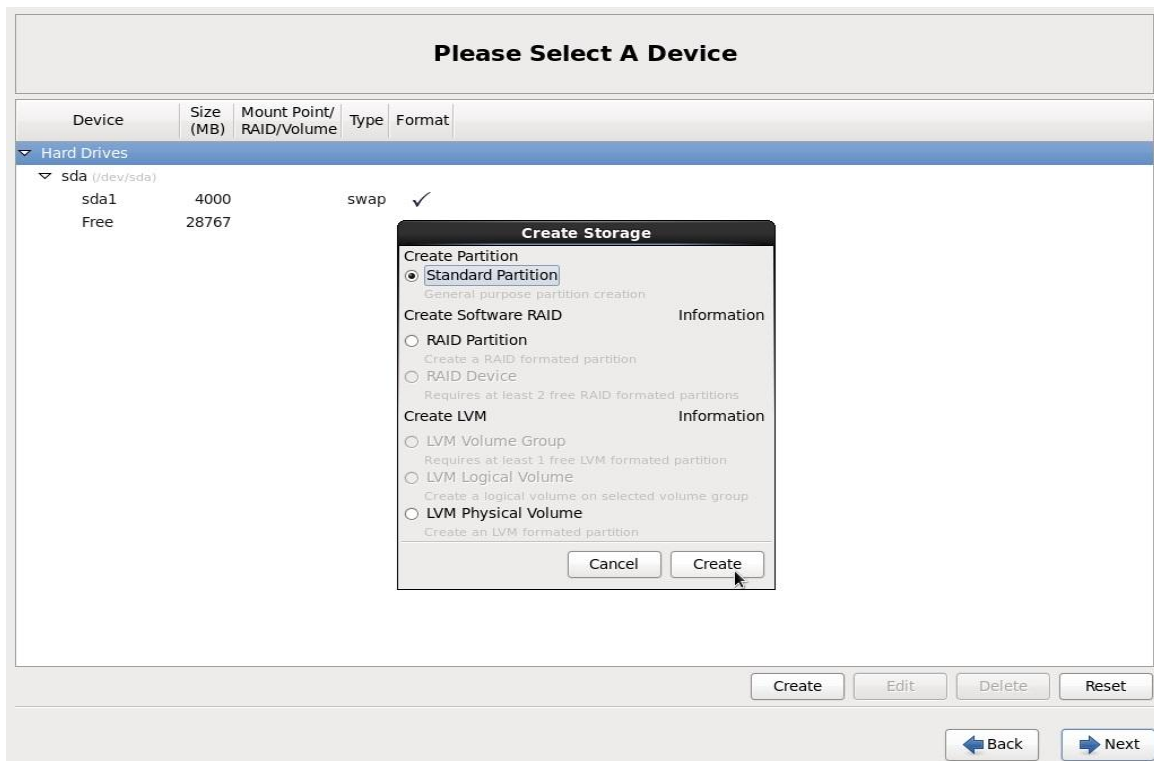
Click on **Create** button and select **Standard Partition**.



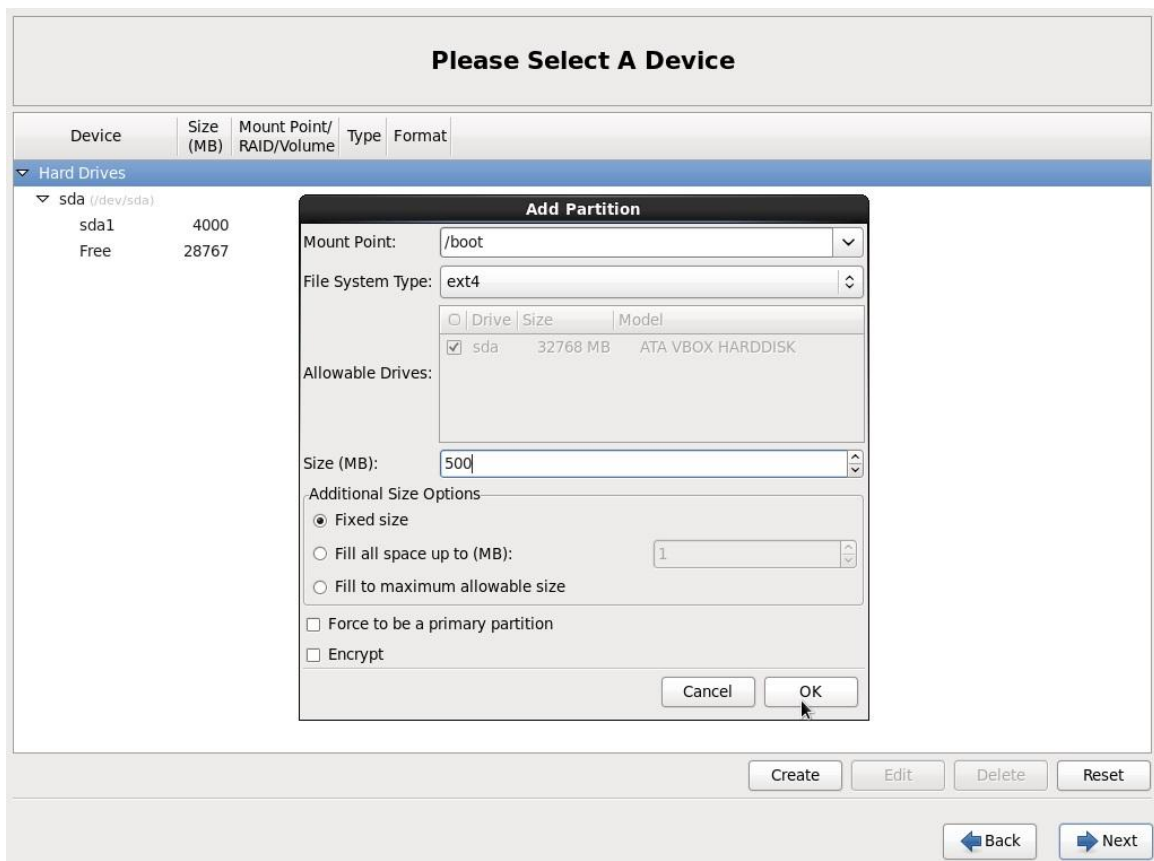
First we will create **swap** partition, select **File System Type: swap** and defined **Size (MB)**, which should equals to physical memory in dedicated hardware or RAM allocated to VM. In above example we have 4Gb of RAM in VM and we define swap partition size as 4000 MB. When you click **OK** you will see following screen:



Click on **Create** button.



Select **Standard Partition** and click **Create** button.



Defined **Mount Point** /boot, select **File System Type** as **ext4** and **Size** of **500 MB**. Then click **OK** button. You will see following screen

Please Select A Device

Device	Size (MB)	Mount Point/ RAID/Volume	Type	Format
Hard Drives				
▼ sda (/dev/sda)				
sda1	500	/boot	ext4	✓
sda2	4000		swap	✓
Free	28267			

Create Edit Delete Reset

← Back Next →

Click on **Create** button.

Please Select A Device

Device	Size (MB)	Mount Point/ RAID/Volume	Type	Format
Hard Drives				
▼ sda (/dev/sda)				
sda1	500	/boot	ext4	✓
sda2	4000		swap	
Free	28267			

Create Storage

Create Partition
☒ **Standard Partition**
General purpose partition creation

Create Software RAID Information
☐ **RAID Partition**
Create a RAID formatted partition
☐ **RAID Device**
Requires at least 2 free RAID formatted partitions

Create LVM Information
☐ **LVM Volume Group**
Requires at least 1 free LVM formatted partition
☐ **LVM Logical Volume**
Create a logical volume on selected volume group
☐ **LVM Physical Volume**
Create an LVM formatted partition

Cancel Create

Create Edit Delete Reset

← Back Next →

Select **Standard Partition** and click **Create** button.

Please Select A Device

Device	Size (MB)	Mount Point/ RAID/Volume	Type	Format
▼ Hard Drives				
▼ sda (/dev/sda)				
sda1	500	/boot		
sda2	500			
Free	31767			

Add Partition

Mount Point:

File System Type:

☐ Drive | Size | Model

☒ sda 32768 MB ATA VBOX HARDDISK

Allowable Drives:

Size (MB):

Additional Size Options

☐ Fixed size

☐ Fill all space up to (MB):

☒ Fill to maximum allowable size

☐ Force to be a primary partition

☐ Encrypt

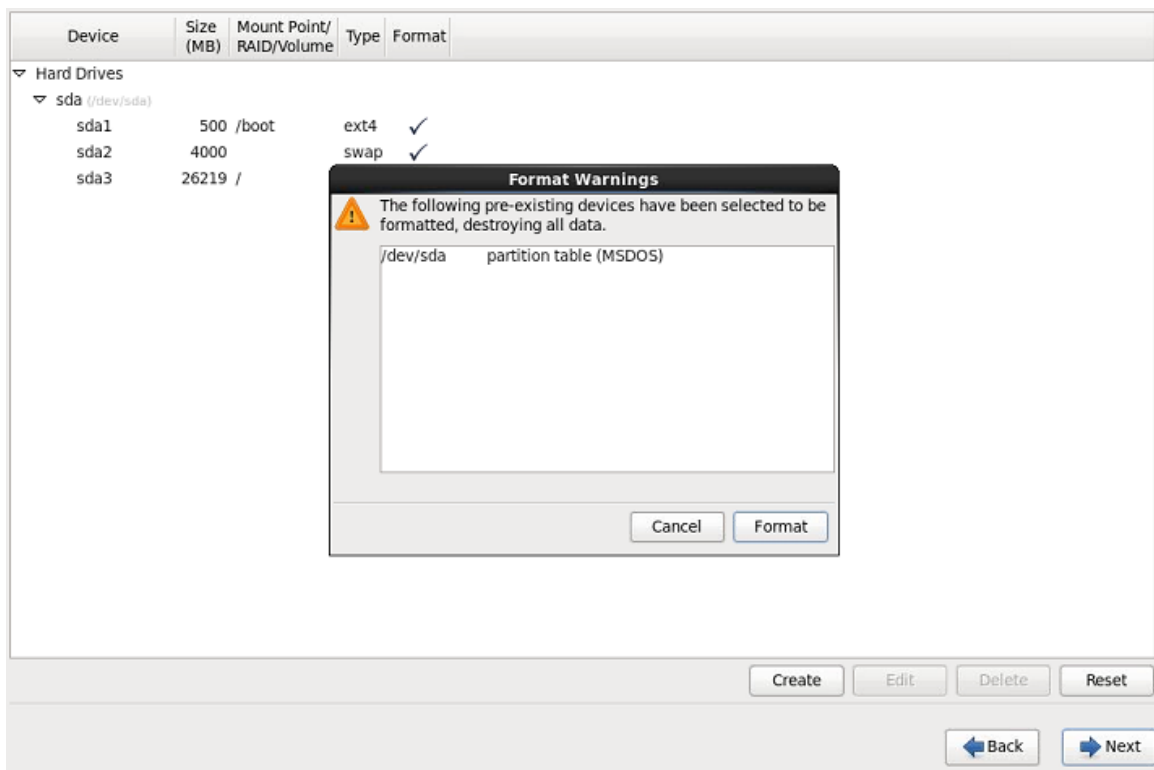
Defined **Mount Point** as / which main or root directory. Select **File System Type: ext4** and in **Additional Size Options** select **Fill to maximum allowable size**, then click **OK**.
 You will see following screen:

Please Select A Device

Device	Size (MB)	Mount Point/ RAID/Volume	Type	Format
▼ Hard Drives				
▼ sda (/dev/sda)				
sda1	500	/boot	ext4	✓
sda2	500		swap	✓
sda3	31767	/	ext4	✓

Click **Next** button.

The next screenshot you may or may not see.



If you see, please click on “**Format**” button.



Click on **Write changes to disk** button, after which you will see how system creates and formats new file system partitions:

Please Select A Device

Device	Size (MB)	Mount Point/ RAID/Volume	Type	Format
--------	-----------	--------------------------	------	--------

Formatting

Creating ext4 filesystem on /dev/sda3

CreateEditDeleteReset

Back

Next

Click **Next** button.

Next screen is very important, please make sure that **Install boot loader** tick box is checked. Because if it isn't you will not be able to boot your new RHEL6.5 server.

☒ Install boot loader on /dev/sda. [Change device](#)

☐ Use a boot loader password [Change password](#)

Boot loader operating system list

Default	Label	Device
<input checked="" type="radio"/>	Red Hat Enterprise Linux	/dev/sda3

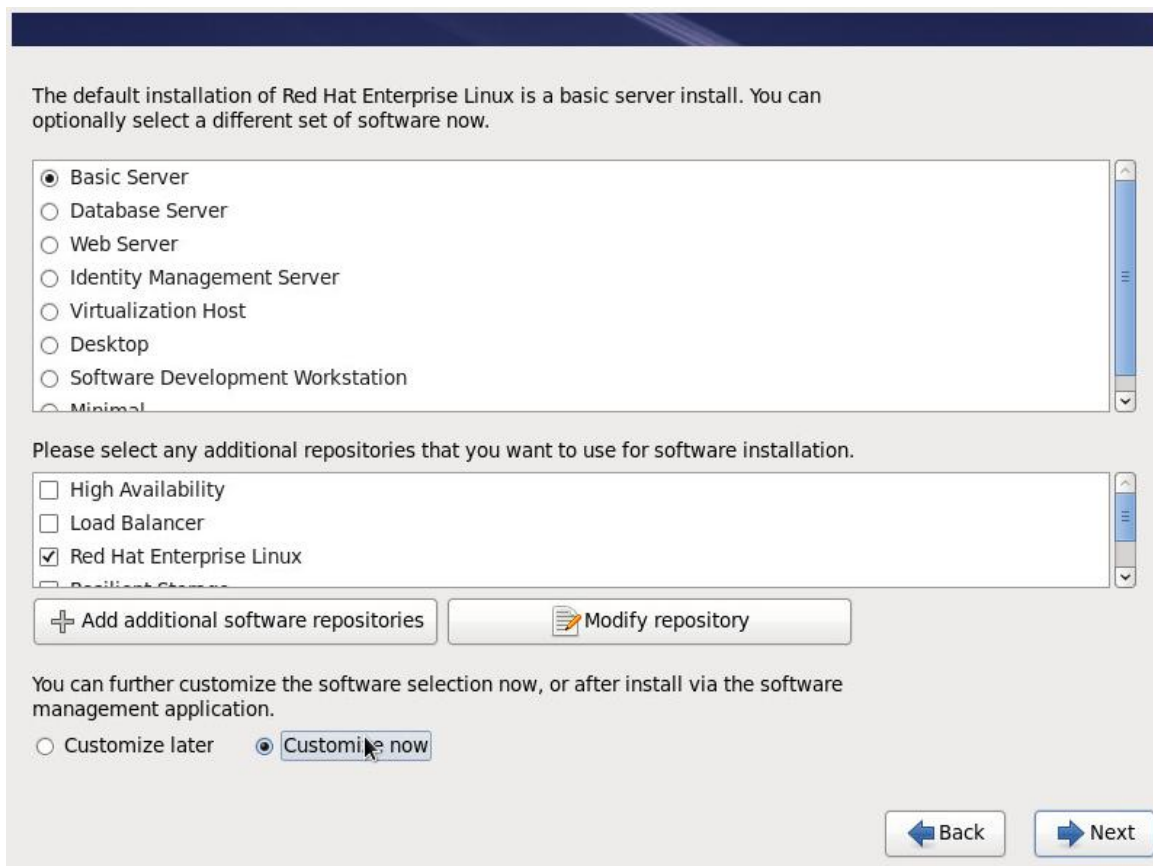
[Add](#)
[Edit](#)
[Delete](#)

[← Back](#) [Next →](#)

Click on **Next** button.

Following screenshots will guide you through selection of packages required for Enigma NMS.

Please be careful here and make sure that you select packages exactly as shown. If you fail to do so your Enigma NMS will not be installed properly and will not function as designed.



The screenshot shows the 'Software Selection' window of the Red Hat Enterprise Linux installer. The text at the top states: 'The default installation of Red Hat Enterprise Linux is a basic server install. You can optionally select a different set of software now.'

Under the heading 'Basic Server', the following options are listed with radio buttons:

- ☒ Basic Server
- ☐ Database Server
- ☐ Web Server
- ☐ Identity Management Server
- ☐ Virtualization Host
- ☐ Desktop
- ☐ Software Development Workstation
- ☐ Minimal

Below this, the text says: 'Please select any additional repositories that you want to use for software installation.'

The following repositories are listed with checkboxes:

- ☐ High Availability
- ☐ Load Balancer
- ☒ Red Hat Enterprise Linux
- ☐ Resilient Storage

At the bottom of the repository list are two buttons: '+ Add additional software repositories' and 'Modify repository'.

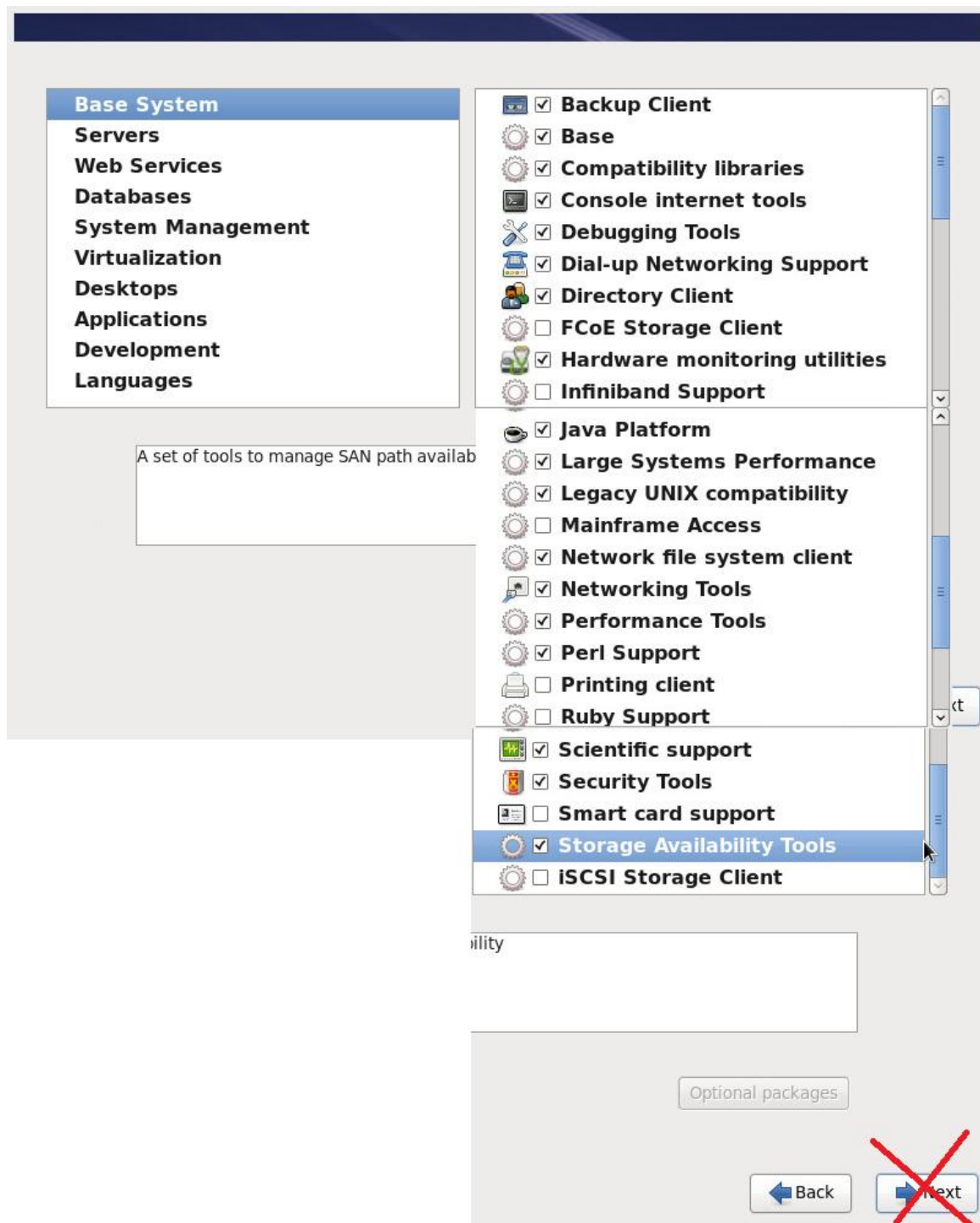
Below the repository list, the text says: 'You can further customize the software selection now, or after install via the software management application.'

The following options are listed with radio buttons:

- ☐ Customize later
- ☒ Customize now

At the bottom right of the window are two buttons: 'Back' and 'Next'.

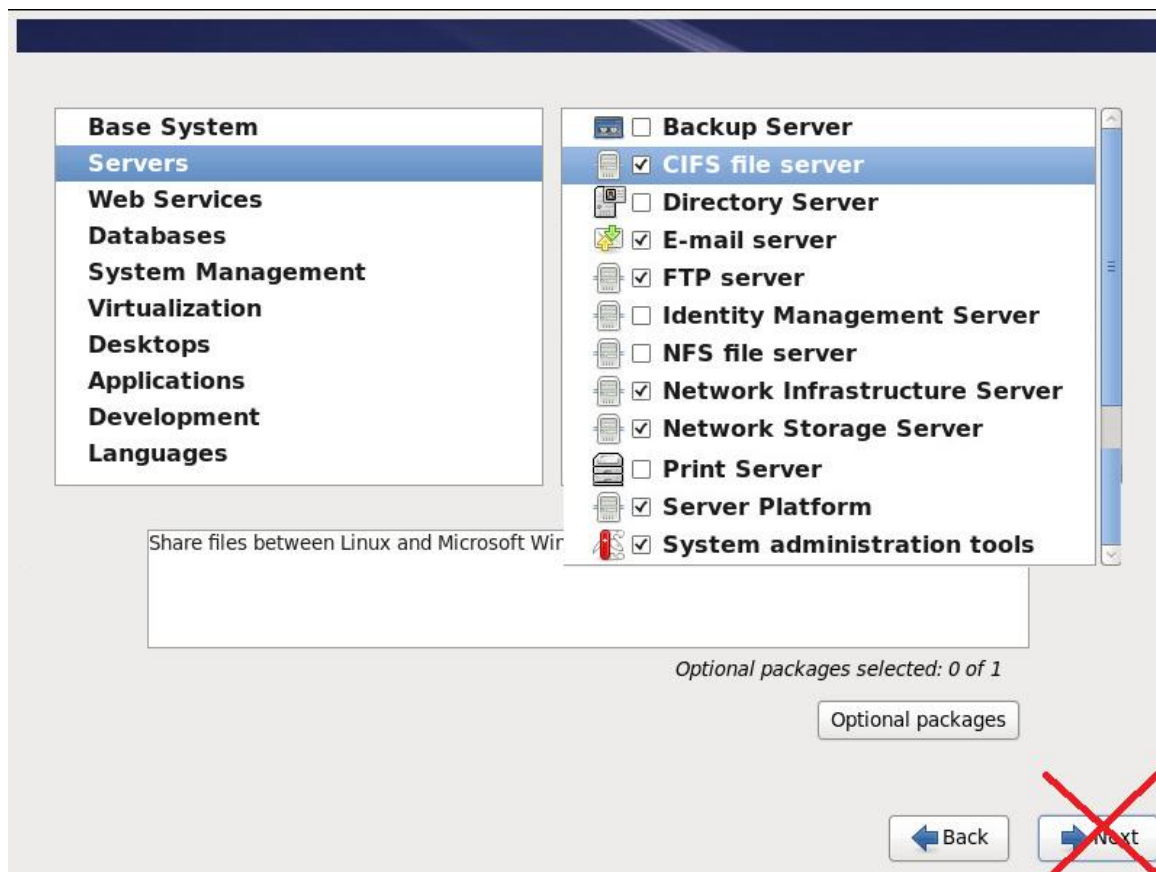
Click on **Customize now** radio button and click on **Next**.



Warning: DO NOT CLICK ON “Next” button here!

Select **Base System** category and tick all check-boxes except for:

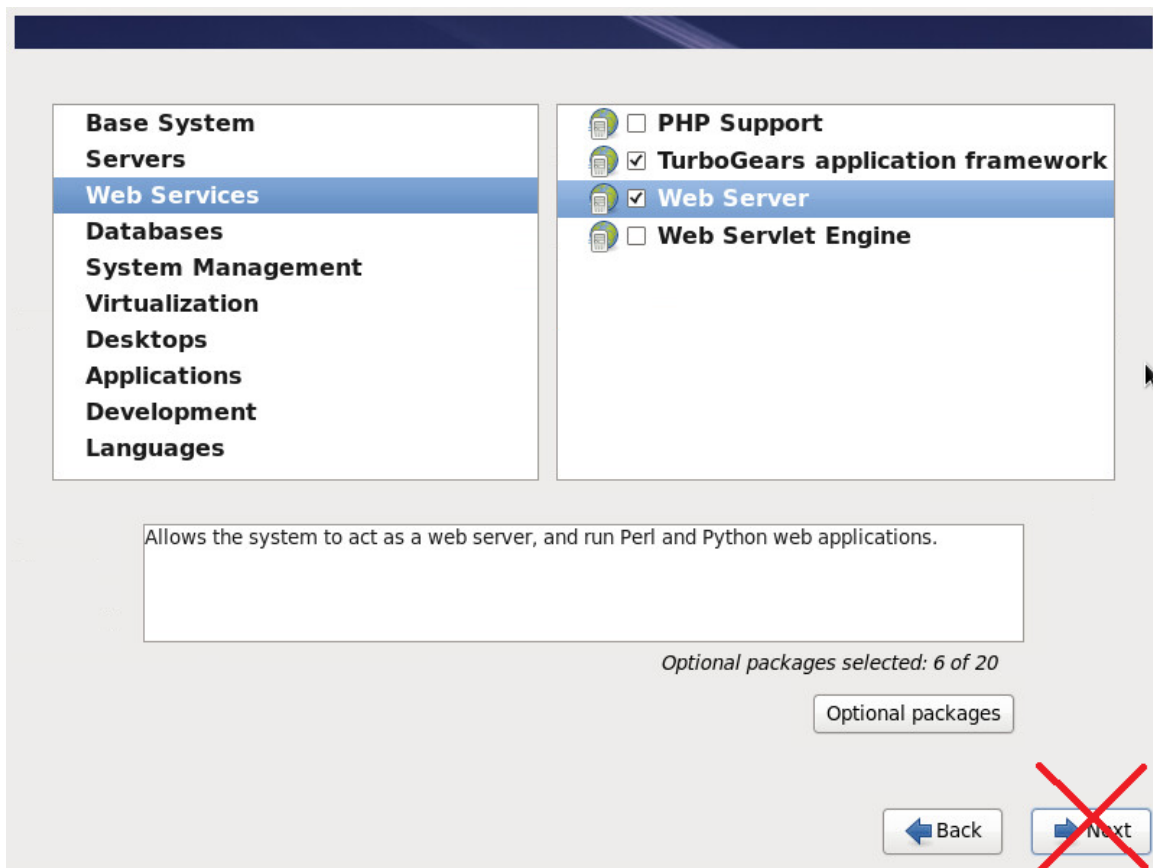
FCOE Storage Client, Infiniband Support, Mainframe Access, Printing client, Ruby Support, Smart card support and iSCSI Storage Client



Warning: DO NOT CLICK ON “Next” button here!

Select **Servers** category and tick:

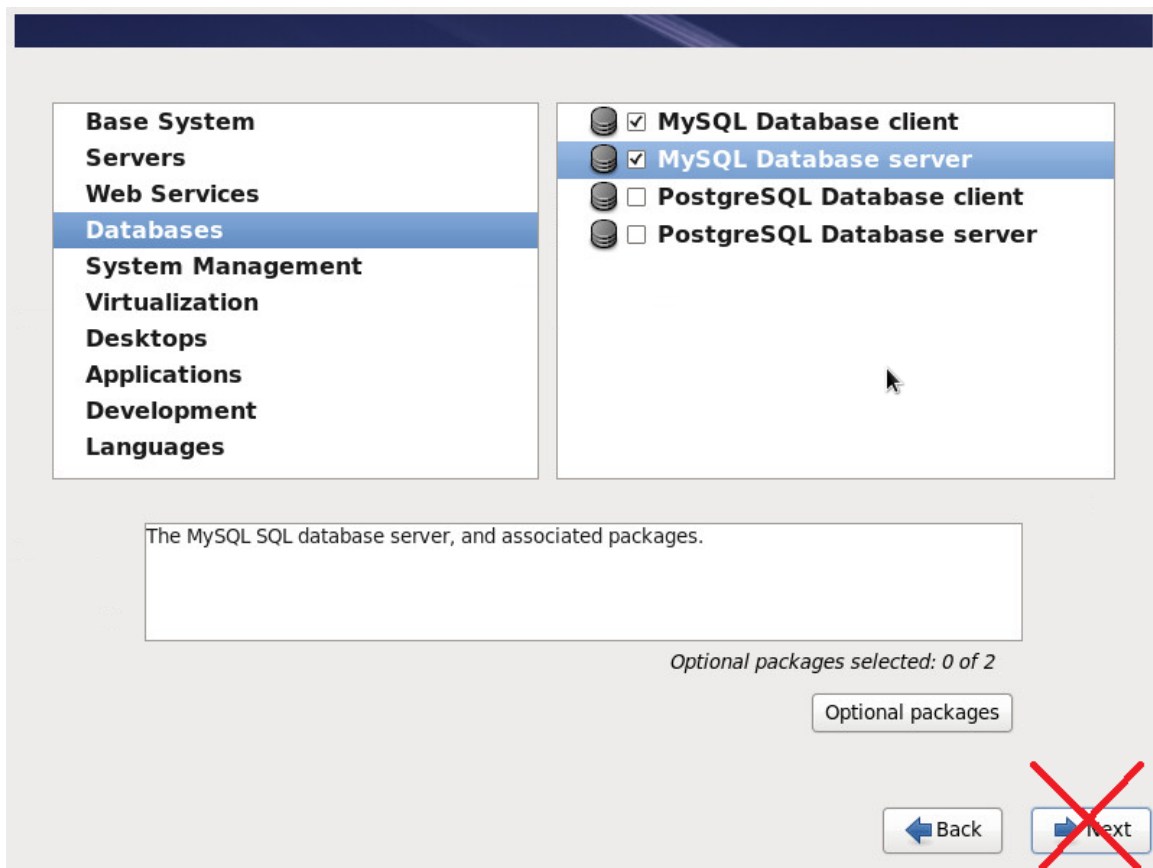
- CIFS file server
- E-mail server
- FTP server
- Network Infrastructure Server
- Network Storage Server
- Server Platform
- System administration tools



Warning: DO NOT CLICK ON “Next” button here!

Select **Web Services** category and tick:

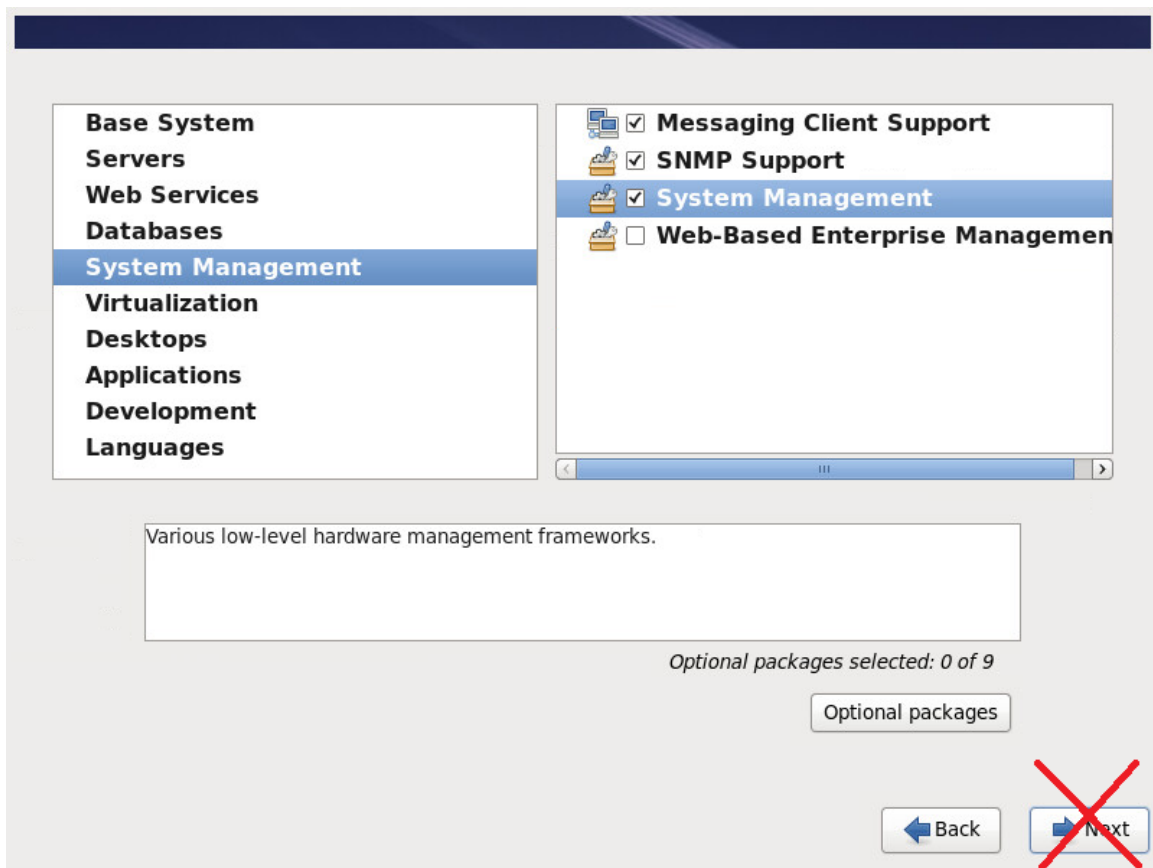
- **PHP Support**
- **Web Server**
- **Web Servlet Engine**



Warning: DO NOT CLICK ON “Next” button here!

Select **Databases** and check

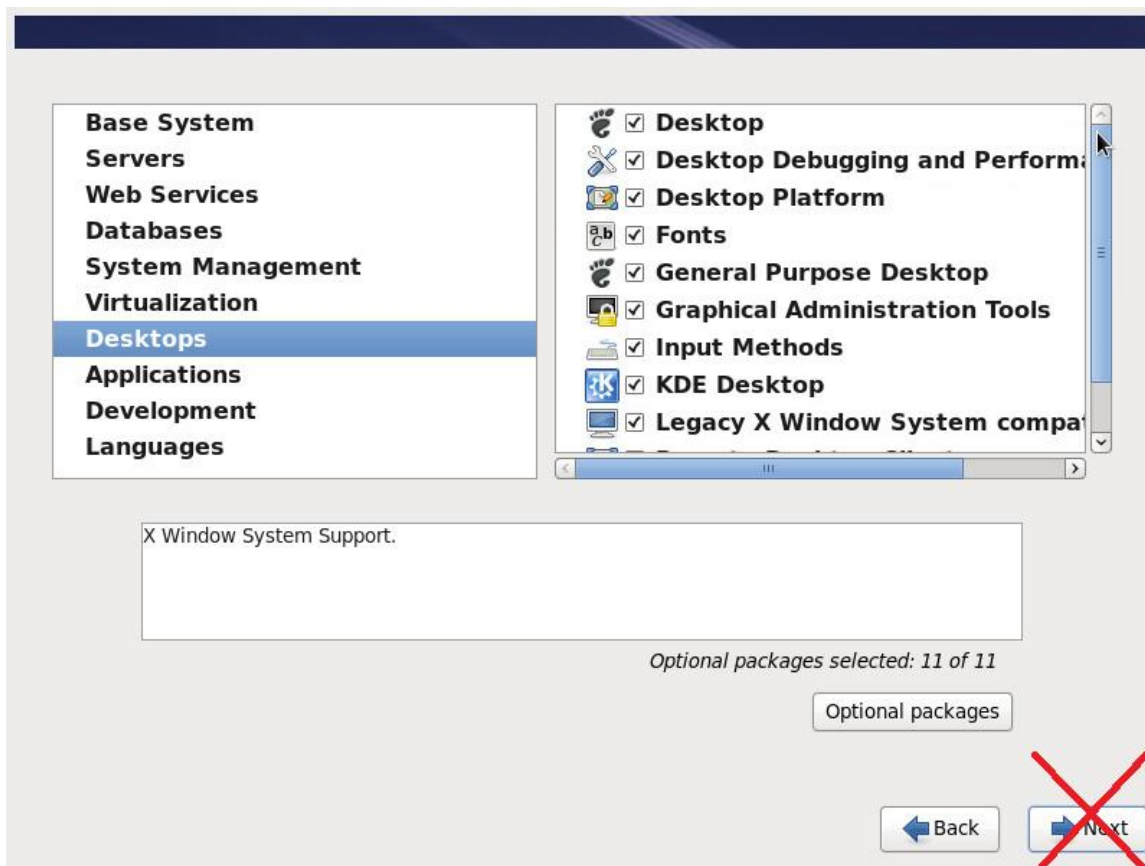
- **MySQL Database Client**
- **MySQL Database Server.**



Warning: DO NOT CLICK ON “Next” button here!

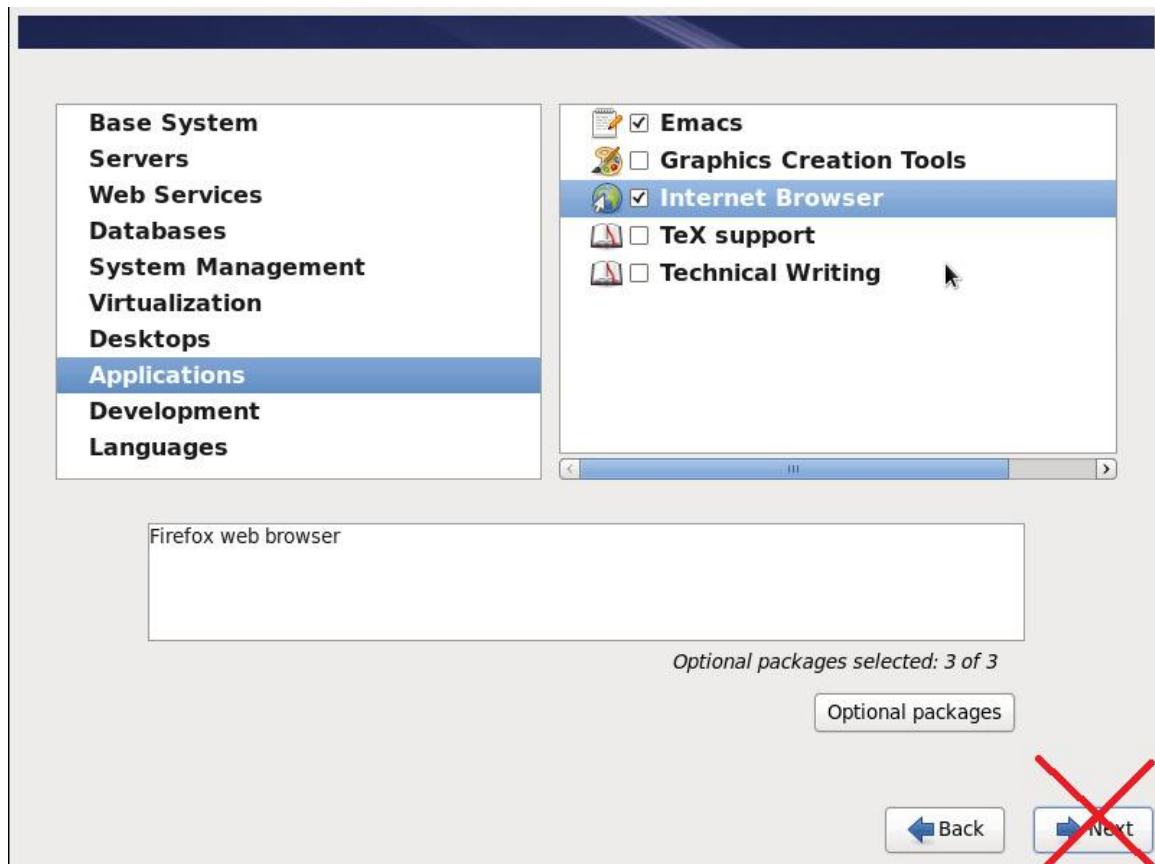
Select **System Management** category and tick:

- **Messaging Client Support**
- **SNMP Support**
- **System Management**



Warning: DO NOT CLICK ON “Next” button here!

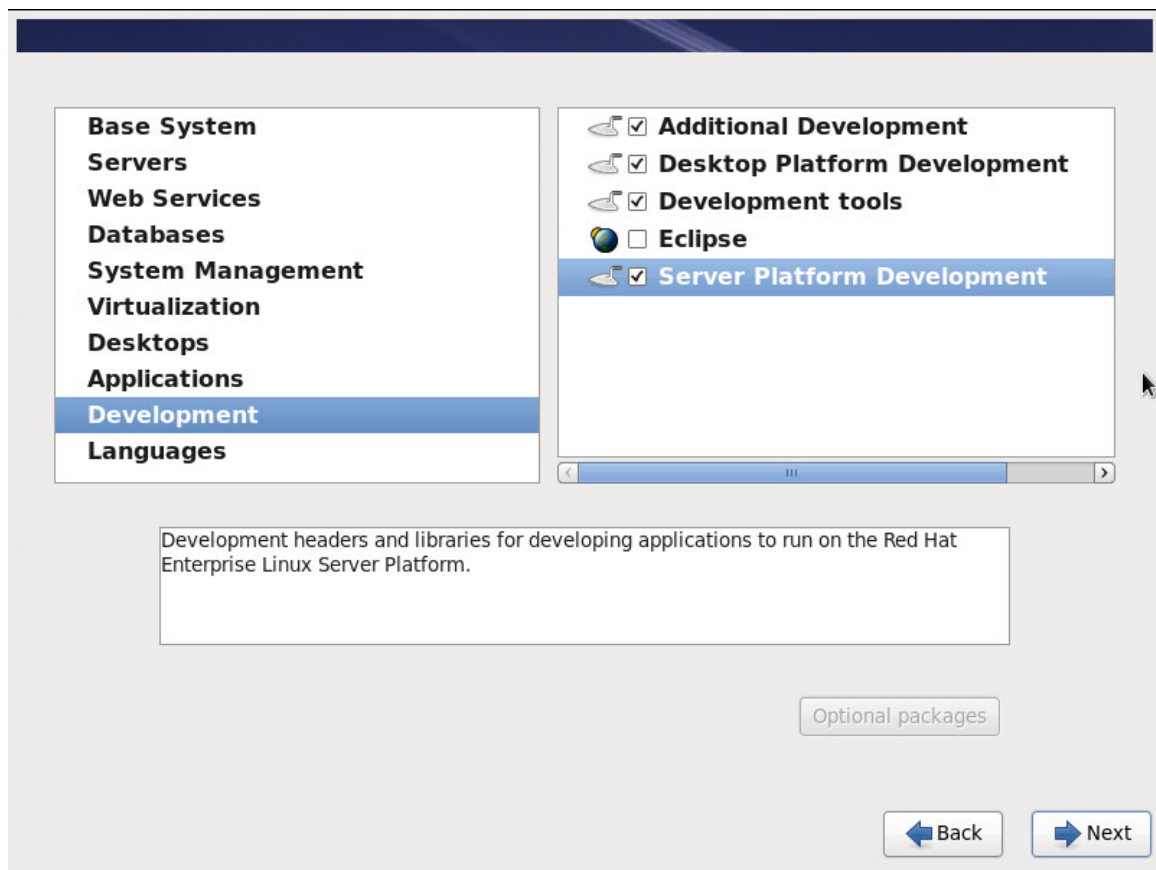
Select **Desktops** category and **tick All Check-boxes**.



Warning: DO NOT CLICK ON “Next” button here!

Select **Applications** category and tick:

- **Emacs**
- **Internet Browser**



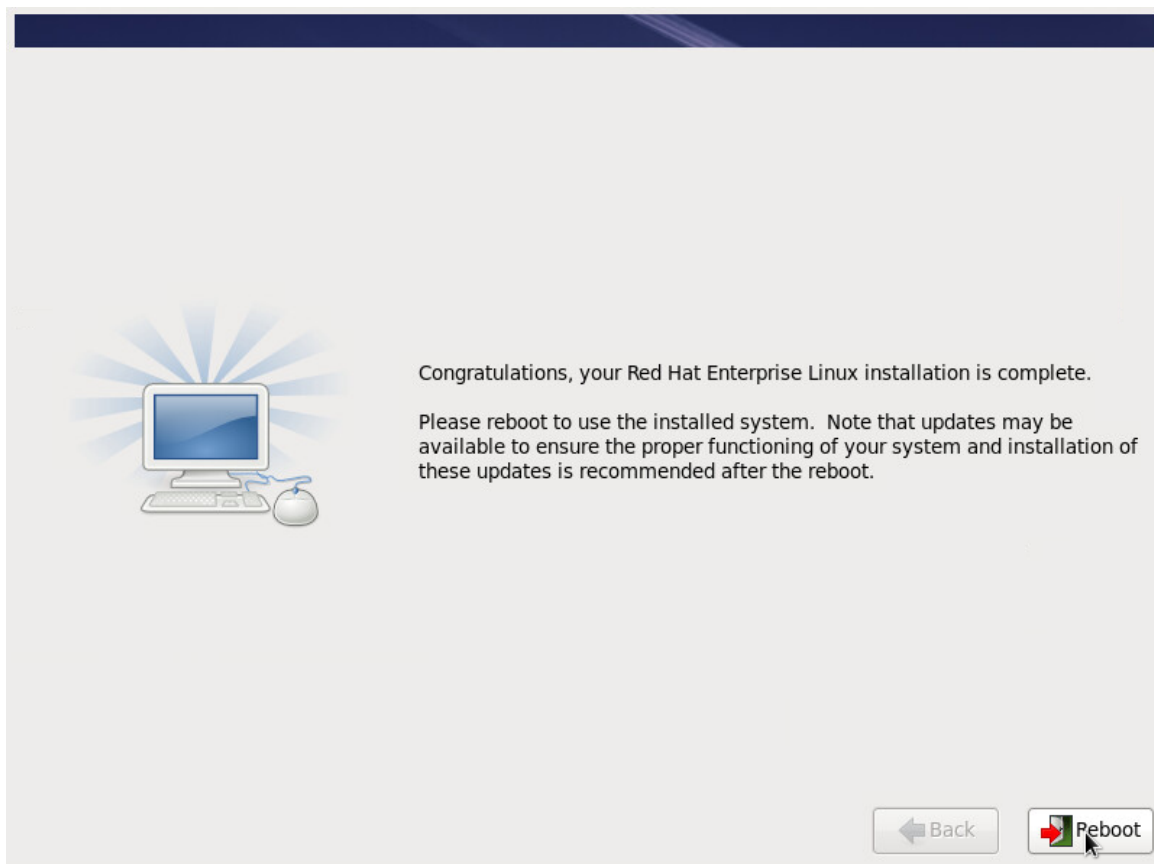
Select **Development** category and tick **All Check-boxes** except for Eclipse:

Click **Next** button

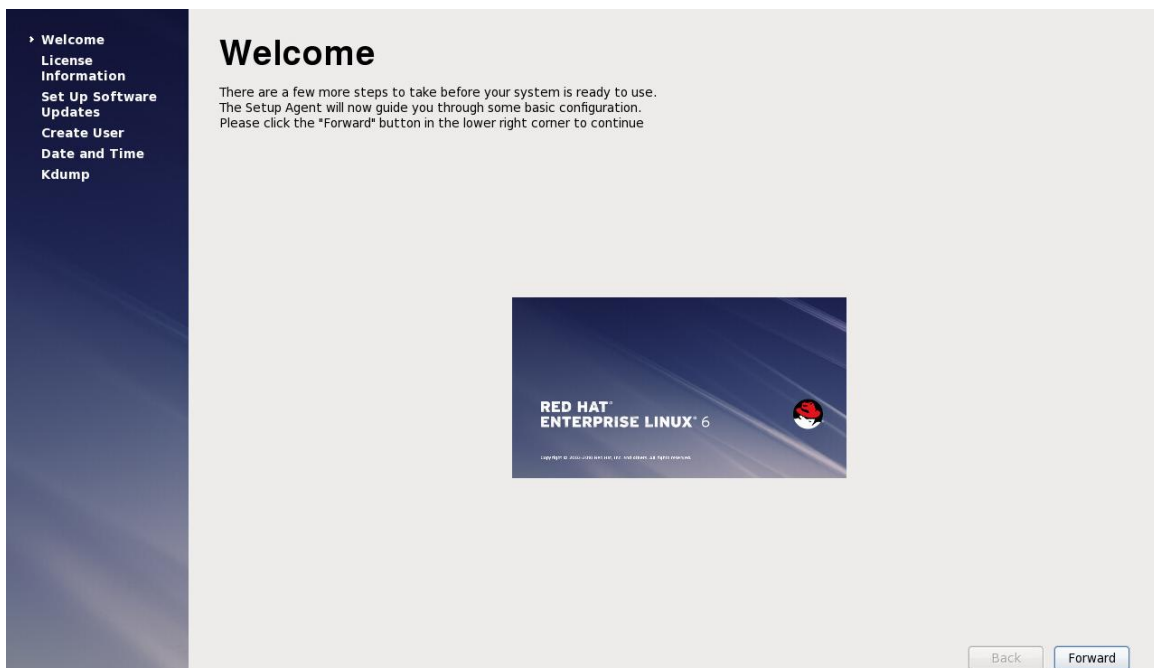
The system will go through dependency check and will start installing selected packages.
It will take up to 15 minutes depending on available hardware resources.



Once finished you will be prompted to **Reboot** to complete some post-installation tasks.
Once rebooted you will see following screen:



Click on **Forward** button.



Welcome
License Information
Set Up Software Updates
Create User
Date and Time
Kdump

License Information

PLEASE READ THIS END USER LICENSE AGREEMENT CAREFULLY BEFORE USING SOFTWARE FROM RED HAT. BY USING RED HAT SOFTWARE, YOU SIGNIFY YOUR ASSENT TO AND ACCEPTANCE OF THIS END USER LICENSE AGREEMENT AND ACKNOWLEDGE YOU HAVE READ AND UNDERSTAND THE TERMS. AN INDIVIDUAL ACTING ON BEHALF OF AN ENTITY REPRESENTS THAT HE OR SHE HAS THE AUTHORITY TO ENTER INTO THIS END USER LICENSE AGREEMENT ON BEHALF OF THAT ENTITY. IF YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, THEN YOU MUST NOT USE THE RED HAT SOFTWARE. THIS END USER LICENSE AGREEMENT DOES NOT PROVIDE ANY RIGHTS TO RED HAT SERVICES SUCH AS SOFTWARE MAINTENANCE, UPGRADES OR SUPPORT. PLEASE REVIEW YOUR SERVICE OR SUBSCRIPTION AGREEMENT(S) THAT YOU MAY HAVE WITH RED HAT OR OTHER AUTHORIZED RED HAT SERVICE PROVIDERS REGARDING SERVICES AND ASSOCIATED PAYMENTS.

This end user license agreement ("EULA") governs the use of any of the versions of Red Hat Enterprise Linux, certain other Red Hat software applications that include or refer to this license, and any related updates, source code, appearance, structure and organization (the "Programs"), regardless of the delivery mechanism.

- License Grant.** Subject to the following terms, Red Hat, Inc. ("Red Hat") grants to you a perpetual, worldwide license to the Programs (most of which include multiple software components) pursuant to the GNU General Public License v.2. The license agreement for each software component is located in the software component's source code and permits you to run, copy, modify, and redistribute the software component (subject to certain obligations in some cases), both in source code and binary code forms, with the exception of (a) certain binary only firmware components and (b) the images identified in Section 2 below. The license rights for the binary only firmware components are located with the components themselves. This EULA pertains solely to the Programs and does not limit your rights under, or grant you rights that supersede, the license terms of any particular component.
- Intellectual Property Rights.** The Programs and each of their components are owned by Red Hat and other licensors and are protected under copyright law and under other laws as applicable. Title to the Programs and any component, or to any copy, modification, or merged portion shall remain with Red Hat and other licensors, subject to the applicable license. The "Red Hat" trademark and the "Shadowman" logo are registered trademarks of Red Hat in the U.S. and other countries. This EULA does not permit you to distribute the Programs or their components using Red Hat's trademarks, regardless of whether the copy has been modified. You may make a commercial redistribution of the Programs only if (a) permitted under a separate written agreement with Red Hat authorizing such commercial redistribution, or (b) you remove and replace all occurrences of Red Hat trademarks. Modifications to the software may corrupt the Programs. You should read the information found at <http://www.redhat.com/about/corporate/trademark/> before distributing a copy of the Programs.
- Limited Warranty.** Except as specifically stated in this Section 3, a separate agreement with Red Hat, or a license for a particular component, to the maximum extent permitted under applicable law, the Programs and the components are provided and licensed "as is" without warranty of any kind, expressed or implied, including the implied warranties of merchantability, non-infringement, fitness for a particular purpose, and accuracy of the content.

☒ Yes, I agree to the License Agreement
☐ No, I do not agree

Back
Forward

Select **Yes, I agree to the License Agreement** and click **Forward** button.

Welcome
License Information
Set Up Software Updates
Create User
Date and Time
Kdump

Set Up Software Updates

This assistant will guide you through the process of registering your system with Red Hat to receive software updates and other benefits. You will need the following to register:

- Your Red Hat Network or Red Hat Network Satellite login
- Your Red Hat account login
- A Red Hat subscription that covers your product
- (optional) The address of an alternate service [More Info](#)

Why Should I Register?

Would you like to register your system at this time? **(Strongly recommended.)**

☐ Yes, I'd like to register now.
☒ No, I prefer to register at a later time.

Back
Forward

Please select option **"No, I prefer to register at a later time"** and click **Forward** button

Welcome
License
Information
Create User
Date and Time
Kdump

Create User

You must create a 'username' for regular (non-administrative) use of your system. To create a system 'username', please provide the information requested below.

Username:

Full Name:

Password:

Confirm Password:

If you need to use network authentication, such as Kerberos or NIS, please click the Use Network Login button.

If you need more control when creating the user (specifying home directory, and/or UID), please click the Advanced button.

Here you need to define admin user. Please fill-out above fields as shown and memorize or write down **admin** user password. Click **Forward** button.

Welcome
License
Information
Create User
Date and Time
Kdump

Date and Time

Please set the date and time for the system.

Date and Time

Current date and time: Sun 30 Mar 2014 01:13:59 PM EST

☐ Synchronize date and time over the network

Manually set the date and time of your system:

Date

< March >							< 2014 >	
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
23	24	25	26	27	28	1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30	31	1	2	3	4	5		

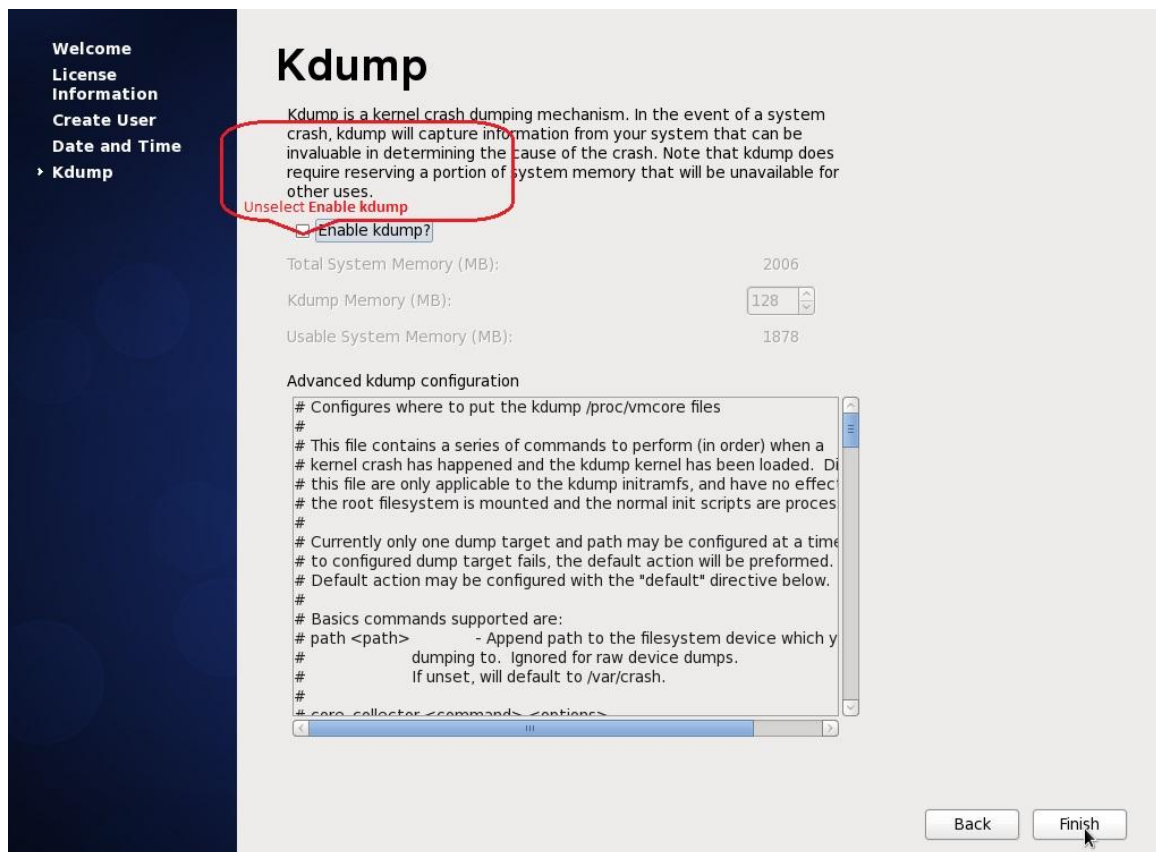
Time

Hour :

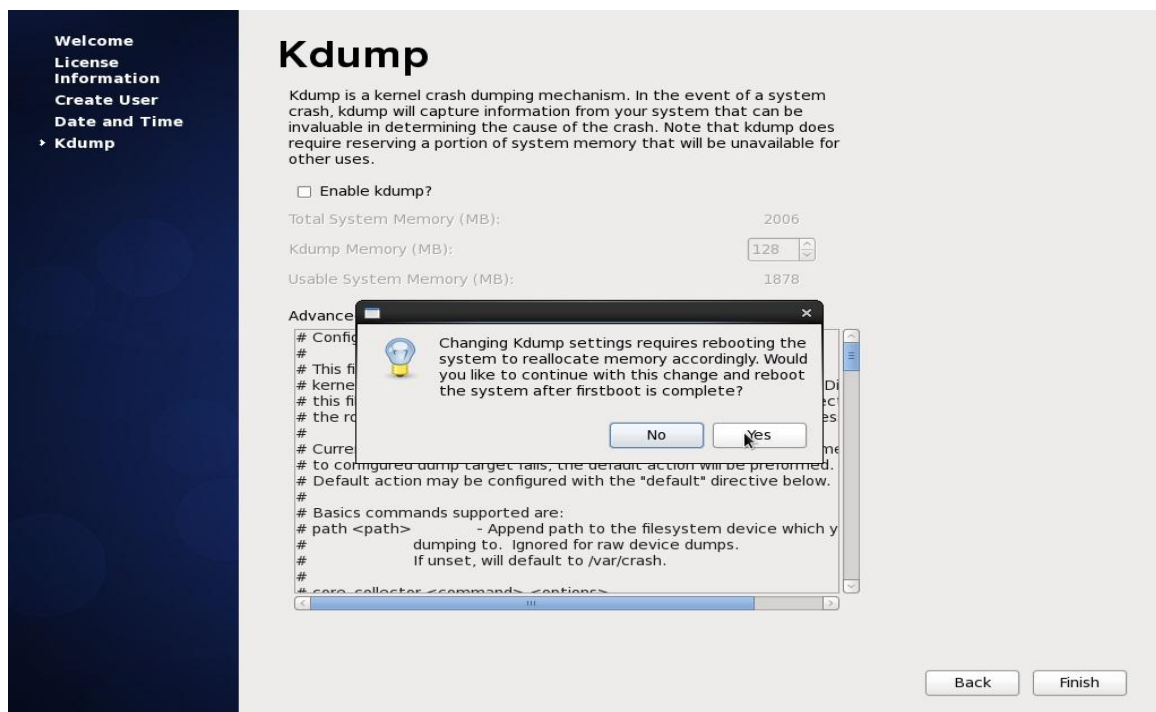
Minute :

Second :

Define date and time.



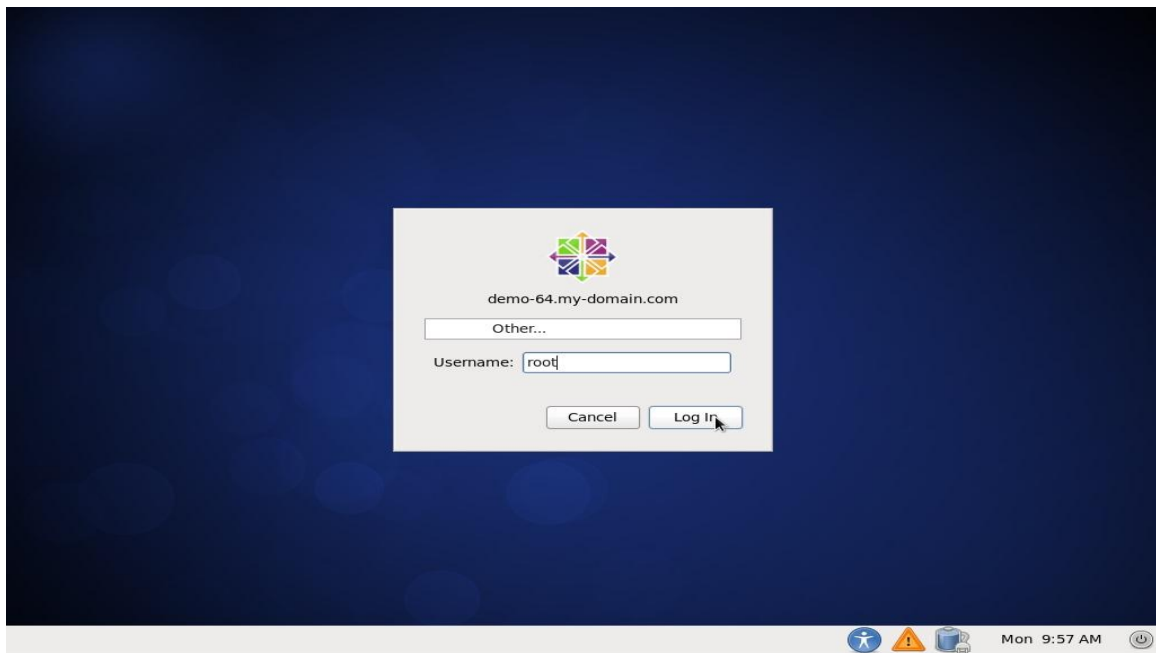
Un-tick **Enable Kdump** checkbox and click **Finish** button.



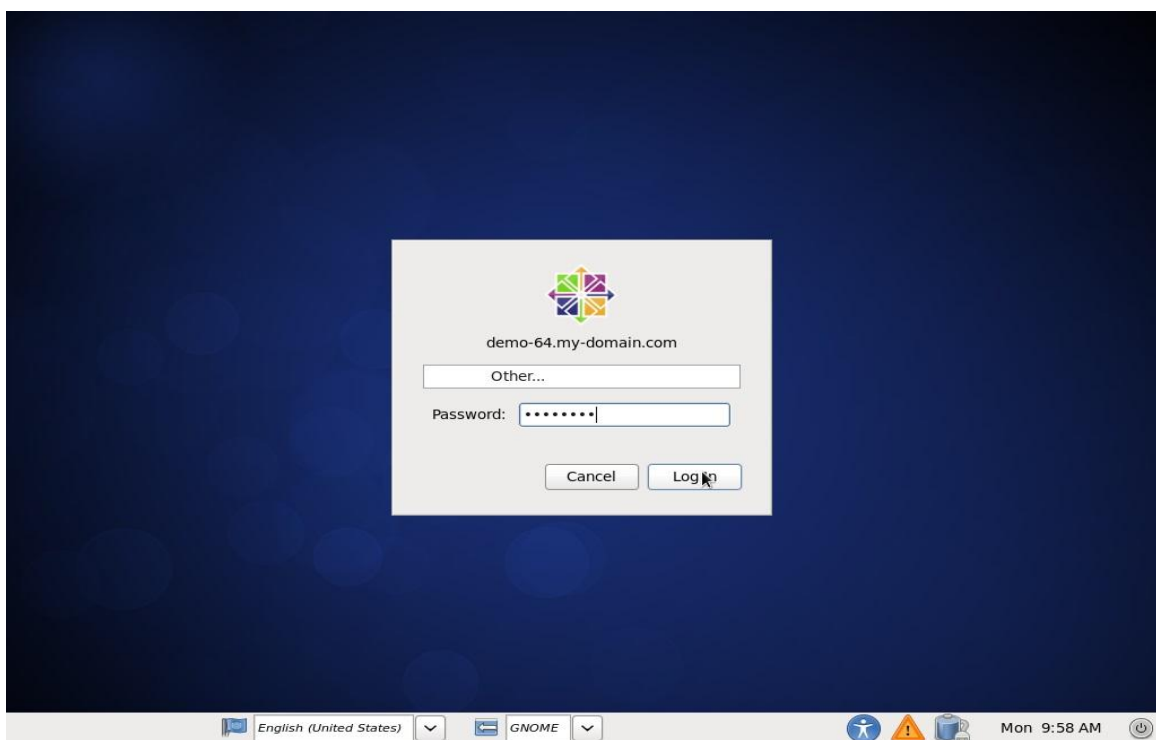
Click on **Yes** button in warning pop-up.



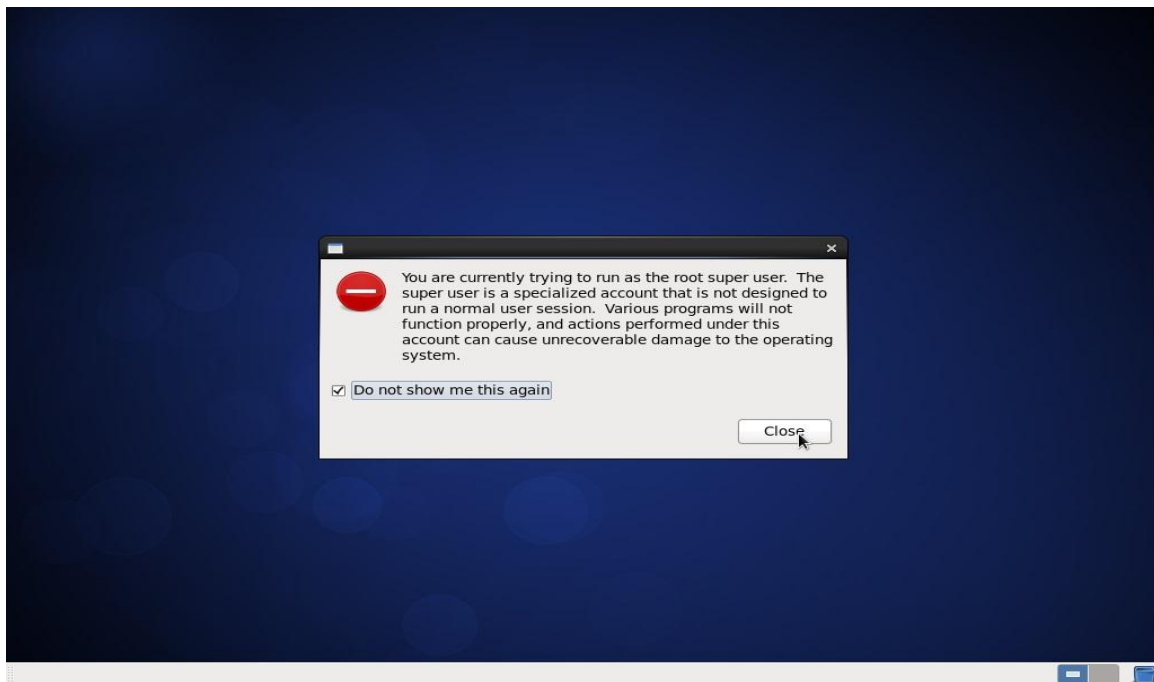
Click on **OK** button in system reboot warning popup.



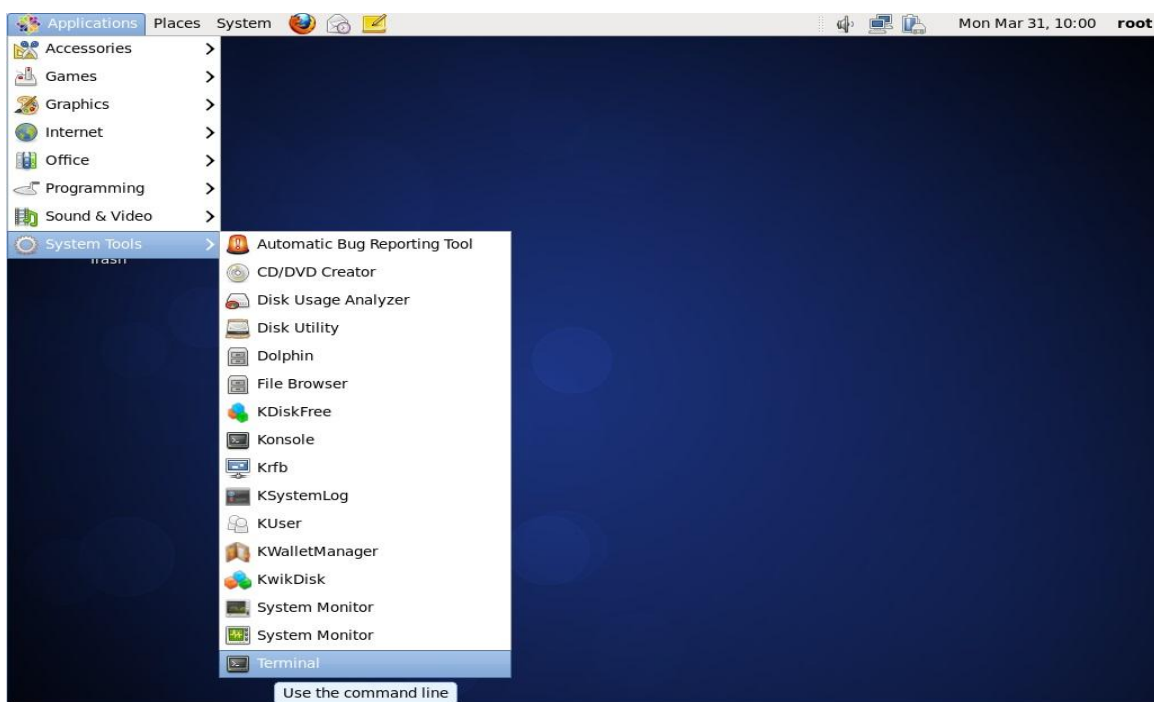
When system reboots, select **Other** user and define **Username** as **root**. Click on **Log in** button.



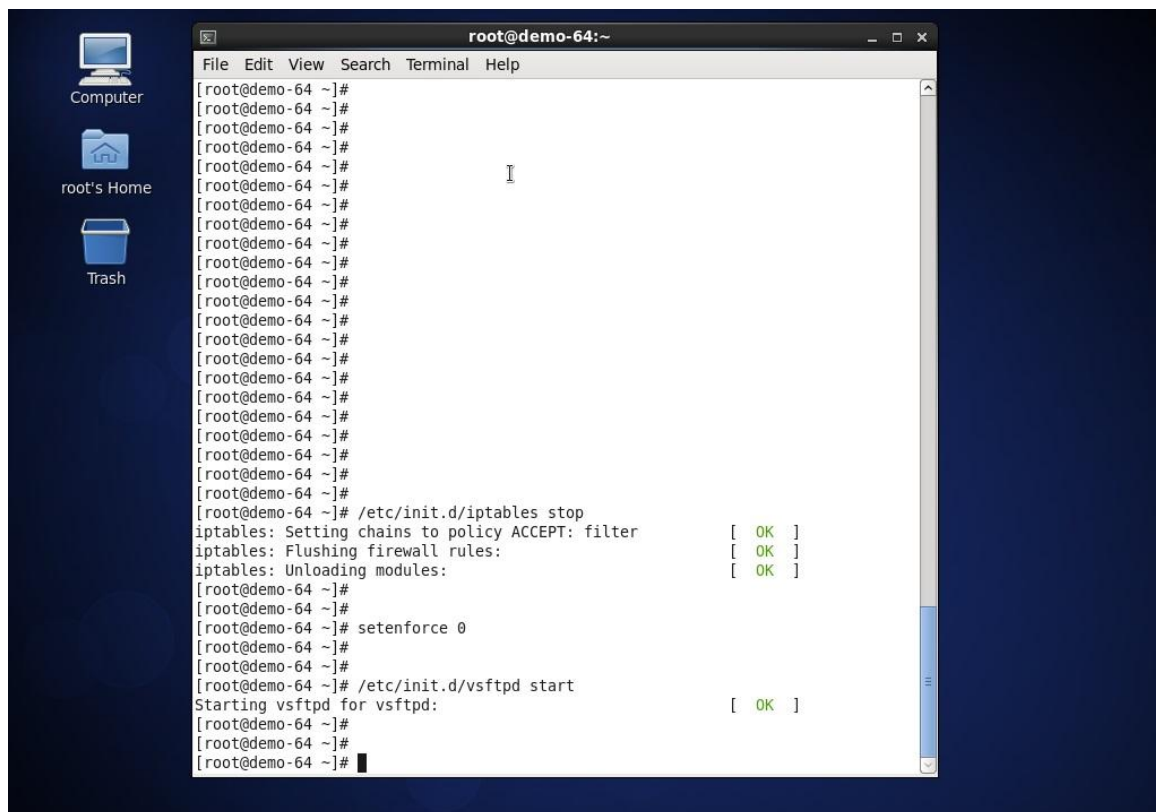
Type in root password



Tick **Do not show me this again** checkbox in popup warning and click **Close** button.



Click on the icon at the top left corner, go to **System Tools --> Terminal**.



You will get into shell prompt as show above.

You will need to execute 3 commands (**shown** above) to enable external access into the system via FTP.

These commands are:

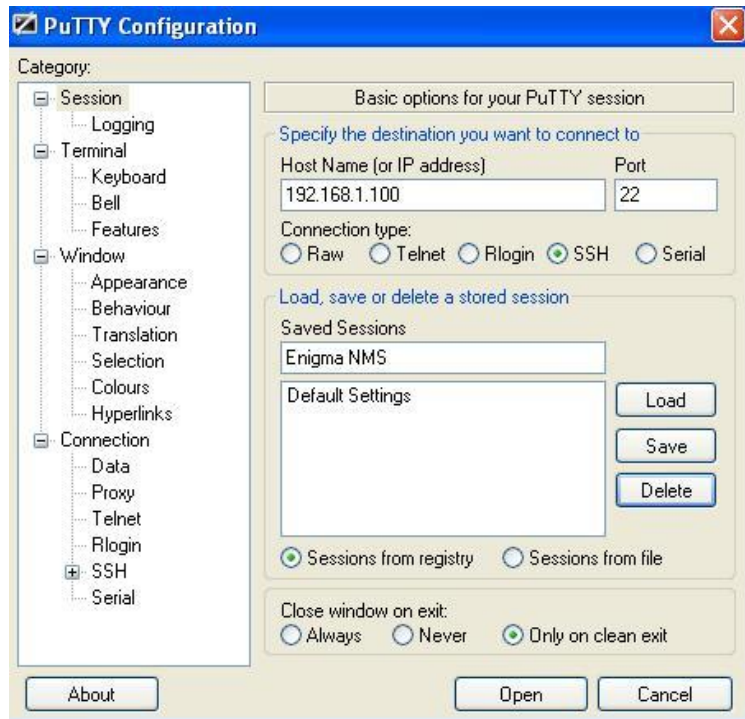
/etc/init.d/iptables stop

setenforce 0

/etc/init.d/vsftpd start

The next step is to establish terminal connection from your client PC into your newly built RHEL6.5 system and transfer Enigma NMS binaries image

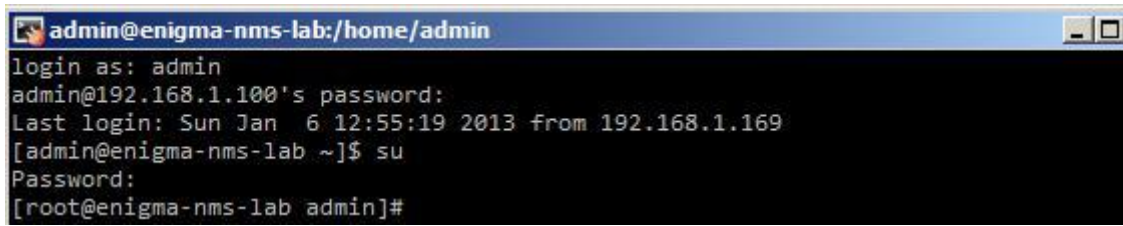
On your client PC start your putty client, by clicking on Putty icon



Fill out fields as above, click Save and Open buttons.



Click "Yes" button.

A terminal window with a blue title bar containing the text 'admin@enigma-nms-lab:/home/admin'. The terminal output shows a login sequence: 'login as: admin', 'admin@192.168.1.100's password:', 'Last login: Sun Jan 6 12:55:19 2013 from 192.168.1.169', '[admin@enigma-nms-lab ~]\$ su', 'Password:', and '[root@enigma-nms-lab admin]#'.

```
admin@enigma-nms-lab:/home/admin
login as: admin
admin@192.168.1.100's password:
Last login: Sun Jan 6 12:55:19 2013 from 192.168.1.169
[admin@enigma-nms-lab ~]$ su
Password:
[root@enigma-nms-lab admin]#
```

In the screen-shot above you will notice that we have logged into as user admin but then we executed su (**superuser**) command, which gives us full control over this system.

7 Installing Enigma NMS

For Enigma NMS install, you need to transfer Enigma distribution package on to your newly build RHEL6 machine, dedicated or running on VMWare.

By now we assume that you have successfully installed RHEL6 and logged into your Putty session with root (superuser) privileges

7.1 Installing Enigma NMS

Firstly you will need to transfer Enigma distribution package onto your RHEL6.5 server.

You have already started FTP Server on RHEL6.5 with following command:

```
# /etc/init.d/vsftpd start
```

Also you will need FTP client, we recommend FileZilla – free FTP Client or if ftp is blocked for some reason, you can use WinSCP (Secure Copy for Windows), which is free SCP client.

The name of Enigma NMS distribution package is **ENIGMA_CENTOS6_BINARY.tar.gz**

Please start you FTP client software, define connection details, including IP Address of your RHEL6 machine (**for example 192.168.1.100**), Username: **admin**, Password: **“the password you have chosen during RHEL6 install for user admin”** and connect to your RHEL6 machine.

Once connected find location of Enigma NMS distribution package, which you have downloaded via <http://netsas.com.au> (ENIGMA_CENTOS6_BINARY.tar.gz) on your client PC and transfer it onto RHEL6 machine using FTP Client (FileZilla FTP Client) or WinSCP or similar. Put ENIGMA_CENTOS6_BINARY.tar.gz file into home directory of admin user, this should be set to

```
/home/admin
```

When the file transfer is complete, in your putty terminal window you should see that this file appeared in admin user home directory: /home/admin, type at shell prompt #

```
[root@demo-64 admin]# ll ENIGMA_CENTOS6_BINARY.tar.gz
```

```
-rw-r--r--. 1 admin admin 156991622 Mar 31 13:23 ENIGMA_CENTOS6_BINARY.tar.gz
```

For Enigma install, please type following commands

```
# tar xvf ENIGMA_CENTOS6_BINARY.tar.gz
```

```
# cd ENIGMA_CENTOS6_BINARY
```

The following script will determine appropriate hardware architecture (32 or 64 bit) and install required software components. The same script is used to upgrade Enigma NMS to the latest version. When you run following script without any arguments you will see following output:

```
# ./INSTALL_ENIGMA.pl
```

```
#####  
##### PLEASE READ BELOW!!! #####  
#####
```

ATTENTION: This script can UPDATE your existing ENIGMA NMS to the LATEST Version OR INSTALL BRAND NEW ENIGMA NMS INSTANCE.

----> WARNING: Please make sure that you know what you are doing!!! <----

1. If you choose to UPDATE ENIGMA NMS to the LATEST Version - It will update only DATABASE SCHEMA and BINARIES

2. If you choose to INSTALL NEW ENIGMA NMS - IT WILL DELETE EVERYTHING IN YOUR DATABASE, PLEASE MAKE SURE THIS IS WHAT YOU WANT!!!

----> To PROCEED WITH UPDATE or NEW INSTALL USE ONE OF THE FOLLOWING FORMATS:

1. To UPDATE ENIGMA NMS TO THE LATEST VERSION ONLY (SAFE OPTION) Type:

```
./INSTALL_ENIGMA.pl "UPDATE ENIGMA NMS TO THE LATEST VERSION ONLY"
```

2. To INSTALL NEW ENIGMA NMS Type:

```
./INSTALL_ENIGMA.pl "INSTALL NEW ENIGMA NMS AND DELETE ALL EXISTING DATABASE CONTENT"
```

```
#####
```

If you are installing fresh Enigma instance, please use option 2:

```
# ./INSTALL_ENIGMA.pl "INSTALL NEW ENIGMA NMS AND DELETE ALL EXISTING DATABASE CONTENT"
```

```
#####
```

INSTALLING NEW INSTANCE OF ENIGMA NMS
ANY DATA FROM YOUR EXISTING DATABASE WILL BE DELETED

THIS FULLY FUNCTIONAL TRIAL VERSION OF ENIGMA NMS IS LIMITED TO 60 DAYS

If you wish to purchase a Commercial License
Please contact NETSAS PTY LTD on sales@netsas.com.au

PLEASE BE PATIENT AS IT WILL TAKE A FEW MINUTES..

RUNNING (/home/admin/ENIGMA_CENTOS6_BINARY/INSTALL_ENIGMA_NMS_RHEL6_64_BINARY.pl "INSTALL
NEW ENIGMA NMS AND DELETE ALL EXISTING DATABASE CONTENT")

```
#####
```

INSTALLING NEW INSTANCE OF ENIGMA NMS
ANY DATA FROM YOUR EXISTING DATABASE WILL BE DELETED

THIS IS FULLY FUNCTIONAL VERSION OF ENIGMA NMS WITH UNLIMITED NODES BUT LIMITED TO 60 DAYS

If you wish to purchase a License
Please contact us on sales@one-nms.com

PLEASE BE PATIENT AS IT WILL TAKE BETWEEN 5 AND 15 MINUTES, DEPENDING ON YOUR HARDWARE

IN THE MEANTIME YOU CAN SIT BACK AND RELAX, WHY DON'T YOU HAVE A CUP OF TEA OR COFFEE? :-)

NEW INSTANCE OF ENIGMA NMS HAS BEEN INSTALLED
PLEASE POINT YOUR WEB BROWSER TO THIS SERVER IP ADDRESS

Login: admin
Password: password

THAT'S ALL FOLKS!!! ;-) ENJOY!!!

```
#####
```


Without closing your putty terminal window, try open web connection into your RHEL6 machine, which has become Enigma NMS.

Open your web browser (we recommend using Firefox) and in address field, type in IP Address of RHEL6 machine, e.g.

<http://192.168.1.100>

or if http is blocked you can use https (ssl) – TCP port 443

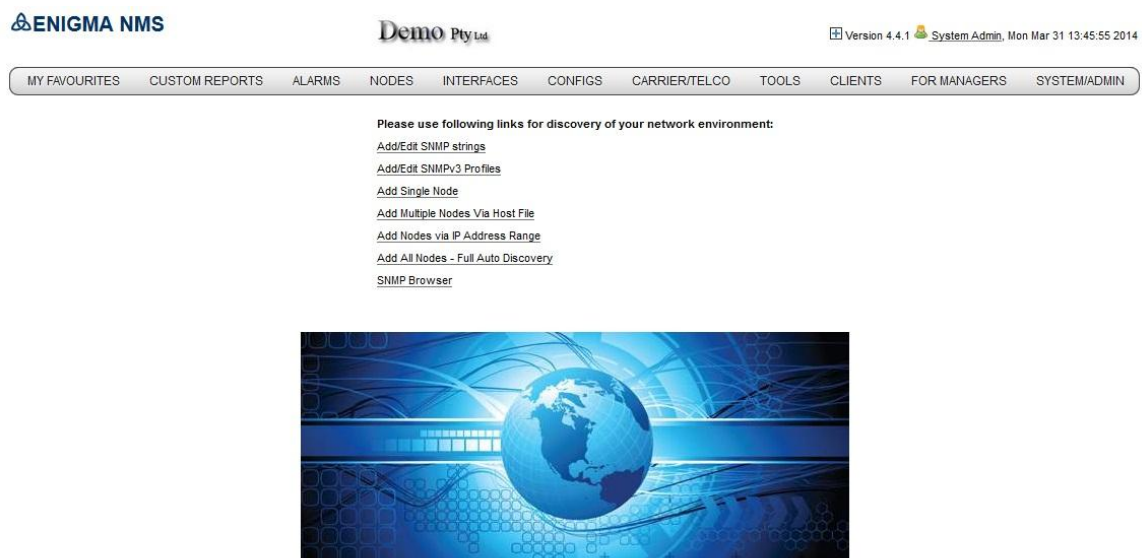
<https://192.168.1.100>

Enigma should prompt you for username and password, use following

Username: admin

Password: password

Once logged in you will see Enigma NMS main screen as below.



At the very beginning your Enigma NMS will have the single node record in its database, which is itself and SNMP Community Strings: **public - Read-Only, private - Read-Write**. You will need to use displayed links to add additional SNMP Strings and configure preferred method of database population.

We recommend you familiarize yourself with Enigma Quick Start Guide, which gives an idea of relationships between main database objects and provide logical order of system configuration. Enigma Quick Start Guide can be accessed via

Main Menu → SYSTEM/ADMIN --> Help → Quick Start Guide

and Enigma NMS User Guide, which can be accessed via

Main Menu → SYSTEM/ADMIN --> HELP → Help Topics → click on “User Manual” link and refer to Chapter 4 – INITIAL SYSTEM CONFIGURATION.

Please note if you need to re-install Enigma NMS and try to run

```
#./INSTALL_ENIGMA.pl "INSTALL NEW ENIGMA NMS AND DELETE ALL EXISTING  
DATABASE CONTENT"
```

System will recognise that it is not a brand new install and will prompt you to

1. stop mysqld process
2. stop crond process
3. delete Enigma database data directory

See example below

```
# ./INSTALL_ENIGMA.pl "INSTALL NEW ENIGMA NMS AND DELETE ALL EXISTING  
DATABASE CONTENT"
```

```
##### WARNING!!! - PLEASE READ BELOW!!!
```

```
#####
```

```
WE HAVE FOUND EXISTING ENIGMA DATABASE WHICH CAN BE DELETED BY  
MISTAKE!!!
```

```
WE WON'T PROCEED ANY FURTHER!!!
```

```
PLEASE CONSIDER ENIGMA UPDATE OPTION
```

```
IF YOU DO WANT TO DELETE EXISTING ENIGMA DATABASE,  
PLEASE EXECUTE FOLLOWING COMMANDS MANUALLY AS ROOT AND RE-RUN  
THIS SCRIPT
```

```
/etc/init.d/mysqld stop
```

```
/bin/rm -R /var/lib/mysql/nms
```

PLEASE MAKE SURE THAT YOU KNOW WHAT YOU ARE DOING!!!

The time needed for network discovery is directly related to the size of your network. This could take anywhere from few minutes to few hours, after which things should settle down.

If you need to run on-demand rediscovery of your network, please use

Main Menu → Tools → System Settings → select Network Discovery category and modify [“network discovery start now”](#) setting to Y.

To modify this setting, click system setting name and then click on modify icon (Pencil).

We recommend you follow instructions in quick start guide, which can be accessed via

Main Menu → Help → Quick Start Guide

If you need to upgrade your Enigma NMS to the latest version, please select relevant option during installation process.

8 Technical Support

You will have superuser (full) rights to RHEL6.5 OS, so please be careful with anything you do on the system. If you are not Linux expert better leave it alone.

We strongly recommend against granting other regular users access to operating system, as operating system and database engine configuration has been tailored to maximize performance of existing hardware resources. During installation of Enigma NMS, RHEL6.5 auto-update mechanism will be disabled, please keep it this way as OS updates may and most likely will impact Enigma performance.

If you give other people access to the operating system, they might cause accidental (honest mistakes) or intentional (hackers) damage, which may not be covered by maintenance and support contract.

If you need to have a jump-box, you can easily build another RHEL6 machine for that very purpose.

If you encounter any issues with Enigma NMS or RHEL6 install, please advise NETSAS Technical Assistance Centre via

Email: support@netsas.com.au or Phone: +61 1300 496 389

We will do everything we can to assist you with any Enigma or RHEL6.5 related issues.

If you decide to purchase support and maintenance contract, your Enigma NMS will be covered by comprehensive SLA (Service Level Agreement), which defines all terms and conditions.

Support and maintenance contract covers all technical issues with the product and includes minor customization and changes including free product upgrades.

These upgrades cover management and monitoring challenges associated with introduction of new and unification of existing network technologies.

Contact details:

NETSAS Technical Support Hotline: **1300 496 389**

Email: **support@netsas.com.au**